

CALENDAR YEAR

2022

Underground Facility Damage Prevention and Enforcement Review

SAFETY IS IN YOUR HANDS. EVERY DIG. EVERY TIME.

On average, 65 damages to underground utility facilities occur each day in Florida by someone who failed to follow the safe digging process outlined in the Underground Facility Damage Prevention and Safety Act, Chapter 556, F.S. That's 23,645 times per year in 2022 that excavation activity damaged buried power, gas, internet, water and other utility lines across the state.

Fire personnel as well as code, local and state law enforcement have likely responded to incidents like these where crews or homeowners inadvertently damaged an underground line causing a service outage, evacuations, road closures, boil water notices, and more.

Preventing underground utility damage and enforcing the law is a shared responsibility among everyone working in and tied to the industry – from excavators, utilities and line locators to the fire chiefs, local or state law enforcement officers, government code inspectors and code enforcement officers.

Today, as Florida continues to rank among the top states in the U.S. for population growth and construction activity – coupled with billions of dollars of new federal infrastructure and other projects being infused into the state – preventing damage to underground utilities and enforcing our safe digging law has never been more important.

| Sunshine 811's Role & Expanded Efforts

Sunshine 811's role in the enforcement process centers on education, awareness, outreach and relationship building. In 2022 and through this year, our organization has greatly expanded those efforts in the following ways:

- We became active members of enforcement and excavator associations, including: the Florida Association of Code Enforcement (FACE), the Florida Police Chiefs Association (FPCA), the Florida Sheriffs Association (FSA) and Associated Builders & Contractors of Florida (ABC).
- We participated and exhibited at numerous trade shows of these and other groups, interacting directly with their members and building greater awareness of the 811 process and law.

SUNSHINE 811 2022 STATS

2 million
Incoming Tickets

23,645
Total Damages

11
Damages Per 1,000
Inbound Tickets

127
Total Citations Issued

Sunshine 811’s Role & Expanded Efforts *continued*

- We placed a series of strategic publication advertisements and web banner ads with the previously mentioned associations that promoted the enforcement component of Florida’s safe digging law.
- We secured expert testimonials from enforcement officials, including the office of JoAnne Rice, MPA, CFO, Director, Florida Division of State Fire Marshal, on “working together to keep our state safe and enforcing safe digging practices.” Those testimonials were promoted on social media, in presentations and in advertising.
- We placed bylined articles focused on damage prevention and enforcing the law in the publications of FACE and Florida Fire Service Magazine.
- We developed new, compelling collateral materials featuring the stages of a citation, safe digging toolkits and more.
- Included a short, narrated presentation on Chapter 556, FS., violations on our website, sunshine811.com.
- Assisted the Office of the State Fire Marshal and the Florida Public Service Commission in completing the annual PHMSA State Damage Prevention Law Enforcement Program Evaluation for Florida.
- Our safety and education liaisons delivered excavator and enforcement-focused presentations throughout the state and in conjunction with Paradigm. In addition, our liaisons met one-on-one with dozens of code and enforcement officials to increase awareness of the 811 process and law.
- Presented *Enforcing Chapter 556* to a virtual audience through the Florida Sheriff’s Association. The presentation was recorded and added into the Sheriff’s library for officers to view.

Calendar Year Education Hours

	2021	2022	2023*	Total
All Education	5,272	7,337	4,924	30,676
Enforcing Chapter 556 and Understanding the Law	446	726	185	2,687

* Jan 1 – Sept 13, 2023



| Beyond Enforcement Awareness

In addition to enforcement awareness, Sunshine 811 executed a number of public awareness campaigns to build awareness of the safe digging process and prevent damages to underground utilities.

- Throughout the year, we reached out to our member utility companies, excavators, cities and counties to inform and update them on issues and to recommend problem-solves regarding damage prevention.
- Deployed strategic emails to a database of approximately 52,000 excavators and 1,000 members to reinforce the 811 process, excavator/member roles in improving the process, and overall shared goals.
- Partnered with the Florida Nursery Growers & Landscaping Association (FNGLA) and the Florida Chapter of the American Fence Association to increase awareness of damages being caused by fencing and landscaping which, combined, are the greatest contributors of utility damages as identified and reported to Florida's Virtual Private Damage Information Reporting Tool (DIRT) in the state.
- Deployed an email takeover to 2,500 members of the Florida Nursery Growers & Landscaping Association (FNGLA) to reinforce the 811 process, their role in improving the process, and specific tips to employ. A second campaign with the download, *10 Tips from Sunshine 811*, was sent to 11,000 members (44% open rate) of the FNGLA.
- Updated three "plug and play" toolkits for Florida's stakeholders to download and use to educate their customers and the public on 811 before digging: After the Storm, Safe Digging Month and 811 Day. Each toolkit contains safe digging resources (press releases, op-eds, newsletter story, social media messages, mini-infographics and handouts) needed for Florida's stakeholders to get the word out to their customers, colleagues and partners.
- Reinstated our highly successful After the Call email campaign – a series of three emails sent at specific intervals throughout the 30-day ticket life to provide immediate education on the next steps within the process. It regularly sees higher-than-average open rates.
- Created new video for 811 Day deliveries to news desks and two anchors at radio and television stations (CBS, ABC, NBC, Spectrum, FOX affiliate, and three iHeart stations) in Central Florida. Deliveries included a cake, two to three plants, notecard and jump drive with assets from 811 Day Toolkit.
- Created a compelling collateral piece featuring damage-prevention tips for fencing and landscaping companies that we shared in an email campaign to 1,400 Florida-based fencing and landscaping companies and distributed at The Landscape Show.
- Deployed a statewide media pitching campaign, securing 20 media placements of our news story.
- Partnered with member utility companies JEA and TECO Peoples Gas to run billboards during Safe Digging Month in the Orlando, Miami and Jacksonville areas.
- Developed a legislative awareness collateral piece and emailed to Senate & House leadership, Senate Committee on Regulated Industries and the House Committee on Energy, Communication & Cybersecurity. Efforts resulted in several meetings between key legislators and our lobbyist.

Beyond Enforcement Awareness *continued*

In addition to the activities on the previous page, Sunshine 811 conducted a multi-layered spring awareness campaign. It combined a mix of general awareness advertising and more targeted education-driving messages.

- Radio and Streaming advertising to build broad awareness among professional excavators on top radio stations and Spotify streaming.
- Digital display banners to reach new and existing 811 users with educational prospecting ads and ticket-focused retargeting ads.
- Google Performance Max to deliver digital ads across all of Google’s ad platforms (search, banners and YouTube). Ads targeted English- and Spanish-speaking contractors (focusing on light contractors, landscapers and fence installers) and homeowners.
- Outdoor billboards placed in strategic locations to reach excavators who spend more time on the road than the average commuter.



HIGHLY TARGETED

Google Performance Max

955,993 impressions **28,430** clicks

3.5% conversion rate

Digital ad drove user to Exactix for potential ticket processing

- **38%** Homeowner CTR*
- **20%** English contractor CTR*
- **1%** Spanish excavator CTR*



Radio
8 mil

impressions



GENERAL AWARENESS

Digital Display Banners

3.6 mil impressions **21,400** clicks

.23% click through rate



Social
386%

Increase in web referrals



Web Traffic Growth

25% total sessions

56% new users

43% unique users

18% page views



Outdoor Billboard
25.2 mil

impressions

* Click through rate

| On the Horizon

We will continue to promote fair and effective enforcement throughout Florida through education, relationship building and creating awareness. All Sunshine 811 initiatives – whether video, print, online, social or face-to-face gatherings – are designed to educate all damage prevention stakeholders to facilitate understanding and compliance with Chapter 556, F.S.

We will continue focusing our awareness and educational efforts on high-growth areas throughout the state and working with key enforcement decision makers within Florida’s cities and counties. Additionally, we will sponsor and promote regional Damage Prevention Councils throughout the state and a series of educational webinars for those in the code and law enforcement communities, both providing a forum for discussing issues and sharing solutions to construction- and enforcement-related challenges.

Recommendations

1. **Respectfully request the Governor to officially proclaim April 2024 as Safe Digging Month** in Florida, to increase public awareness of the need to call Sunshine 811 before digging and to dig safely to prevent utility service interruptions, environmental damages, and personal injuries.
2. **Seek sponsorship and support for the following amendments** to Chapter 556, Florida Statutes, in the 2024 Legislative Session:
 - a. Changing the excavator notification and member response timeframe from 2 to 3 full business days for excavation or demolition on dry land. The notification and response timeframe for underwater excavation or demolition will remain at 10 full business days.
 - b. Including failure of the excavator to notify the pipeline operator of the planned start date and time before beginning excavation near a hazardous material transmission pipeline as a citable violation of Chapter 556, Florida Statutes, subject to an enhanced civil penalty of \$2,500.
3. **Partner and work collaboratively** with the Office of the State Fire Marshal and the Florida Public Service Commission on the PHMSA State Damage Prevention Law Enforcement Program Evaluation for Florida and other educational initiatives.
4. **Conduct a targeted awareness program** with key enforcement decision makers within Florida's cities and counties to encourage fair and effective enforcement of Chapter 556, Florida Statutes.
5. **Continue building upon the partnerships** Sunshine 811 built with enforcement and fire associations by:
 - a. Launching a quarterly webinar where enforcement communities throughout the state can get education on Chapter 556, Florida Statutes, and ask questions of their peers;
 - b. Participating in association trade shows and/or conferences; and
 - c. Submitting articles to enforcement publications.

127 Citations Written
\$125,706 Fines Levied
\$56,636 Paid
10 Dismissed

2022 Annual Violation Report

COUNTY NAME	COUNTY #	UCN	CHAR	OFFENSE DATE	STATUTE	STATUTE DESCRIPTION	NAME	ADDRESS	CITY/STATE/ZIP	\$ DUE	\$ PAID
BROWARD	6	062022IN000790A 88810	1	1/12/2022	556.105(1)	Notice of Proposed Excavation	MIRABAL, ORESTES	6720 W 11TH AVE	HIALEAH, FL 33012	\$500	*
BROWARD	6	062022IN001568A 88810	1	2/2/2022	556.105(1)	Notice of Proposed Excavation	PEREZ, JOEL	7163 SW 21ST ST	MIAMI, FL 33155	\$500	*
BROWARD	6	062022IN002635A 88810	1	2/16/2022	556.105(1)	Notice of Proposed Excavation	COREN, GEORGE JAY	920 JACARANDA CT	PLANTATION, FL 33324	\$500	*
BROWARD	6	062022IN002636A 88810	1	2/16/2022	556.105(1)	Notice of Proposed Excavation	COREN, GEORGE JAY	920 JACARANDA CT	PLANTATION, FL 33324	\$500	*
BROWARD	6	062022IN002638A 88810	1	2/24/2022	556.105(1)	Notice of Proposed Excavation	Mcnair, Tracy Deyon	910 NW 16th TER	Fort Lauderdale, FL 33311	\$500	*
BROWARD	6	062022IN003200A 88810	1	2/28/2022	556.105(1)	Notice of Proposed Excavation	GARCIA, ALEJANDRO	17841 SW 12TH CT	PEMBROKE PINES, FL 33029	\$500	*
BROWARD	6	062022IN005059A 88810	1	4/4/2022	556.105(1)	Notice of Proposed Excavation	BARCENAS, JAVIER	2441 PROVENCE CIR	WESTON, FL 33327	\$500	*
BROWARD	6	062022IN005060A 88810	1	4/4/2022	556.105(1)	Notice of Proposed Excavation	FUENMAYOR, IVAN	411 N FEDERAL HWY	HALLENDALE BEACH, FL 33009	\$500	*
BROWARD	6	062022IN005058A 88810	1	4/7/2022	556.105(12)	Cease Excavation Damage to Underground Facility	ALAS, ISAIS	1156 S PERUIZ AVE	OPA LOCKA, FL 33054	\$500	*
BROWARD	6	062022IN000791A 88810	1	1/12/2022	556.105(1)	Notice of Proposed Excavation Enhanced Penalty	BJORDAHL, PATRICK SEAN	720 CYPRESS LN	POMPANO BEACH, FL 33064	\$2,500	*
BROWARD	6	062022IN001565A 88810	1	2/1/2022	556.105(1)	Notice of Proposed Excavation Enhanced Penalty	LYNN, MICHAEL JOHN	1623 NE 35 STREET	OAKLAND PARK, FL 33334	\$2,500	*
BROWARD	6	062022IN007614A 88810	1	5/25/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlty	Jaime, Ismael	9950 Sheridan ST	Pembroke Pines, FL 33024	\$2,500	*
BROWARD	6	062022IN007615A 88810	1	5/23/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlty	CAMERON, PHILLIP GEORGE	1951 PLAYERS PL	NORTH LAUDERDALE, FL 33068	\$2,500	*
BROWARD	6	062022IN010593A 88810	1	7/27/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlty	RAYMOND, TACQUARD	6840 NW 5 COURT	PLANTATION, FL 33317	\$2,500	*
BROWARD	6	062022IN010600A 88810	1	7/19/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlty	Luis, Garcia	525 SE 5 Avenue	Boynton Beach, FL 33435	\$2,500	*
BROWARD	6	062022IN010868A 88810	1	8/2/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlty	CASANAS, DUNIESKY GOMEZ	15421 SW 288	HOMESTEAD, FL 33033	\$2,500	*
BROWARD	6	062022IN011820A 88810	1	8/22/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlty	GOMEZ, CASANAS DUNIESKY	154 SW 288TH STREET, # 307	HOMESTEAD, FL 33033	\$2,500	*
BROWARD	6	062022IN011822A 88810	1	8/25/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlty	VILLADONIGA, JOSE	624 FLANKIN ROAD	WEST PALM BEACH, FL 33405	\$2,500	*

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BROWARD	6	062022IN011823 A88810	1	8/25/2022	556.105(1)	NOTICE OF PROPOSED EXCAV ENHANCED PNLT	CASTOPHANEY, CEDRIC LAMAR	1510 NW 73RD STREET	MIAMI, FL 33147	\$2,500	*
BROWARD	6	062022IN014056 A88810	1	10/20/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlt	Hernandez, Alexander	14692 SW 168th TER	Miami, FL 33177	\$2,500	*
BROWARD	6	062022IN015418 A88810	1	11/21/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlt	FERNANDEZ, ALFONSO ANTONIO	5494 NW 94TH AVE	DORAL, FL 33178	\$2,500	*
BROWARD	6	062023IN001024 A88810	1	12/21/2022	556.105(1)	Notice of Proposed Excavation	Greene, Elijah Franklin	2140 NW 28th ST	Oakland Park, FL 33311	\$2,500	*
BROWARD	6	062023IN001038 A88810	1	12/15/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlt	Rodriguez, Alejandro	1401 NW 12th ST	Fort Lauderdale, FL 33311	\$2,500	*
BROWARD	6	062022IN000792 A88810	1	1/12/2022	556.105(12)	Cease Excav Damg to Undergrnd Facility Enhanced Penalty	BJORDAHL, PATRICK SEAN	720 CYPRESS LN	POMPANO BEACH, FL 33064	\$2,500	*
BROWARD	6	062022IN000796 A88810	1	1/14/2022	556.105(12)	CEASE EXCAV DAMG TO UNDERGRND FACILITY ENHANCED PENALTY	BEASON, BRYAN EVERTON	1802 NW 38TH AVE	FORT LAUDERDALE, FL 33311	\$2,500	*
BROWARD	6	062022IN010599 A88810	1	7/27/2022	556.105(12)	Cease Excav Dmg Undergrnd Fac Enhanced Pnlt	MONETTE, ROBERT SHANNON	76233 SW 40 TERRACE	FORT LAUDERDALE, FL 33331	\$2,500	*
BROWARD	6	062022IN012822 A88810	1	9/7/2022	556.105(12)	Cease Excav Dmg Undergrnd Fac Enhanced Pnlt	Paolino, Louis D JR	100 S Pointe Drive Unit T	Miami Beach, FL 33139	\$2,500	*
BROWARD	6	062022IN009723 A88810	1	7/7/2022	556.105(6)	Avoidance of Excavation Enhanced Pnlt	HODGE, MATTHEW D	999 SW 12TH ST	BOCA RATON, FL 33486	\$2,500	*
BROWARD	6	062022IN010217 A88810	1	7/6/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlt	CABRERA, ADRIAN	7175 NW 179TH ST	HIALEAH, FL 33015	*	*
BROWARD	6	062022IN012823 A88810	1	9/7/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlt	Paolino, Louis D JR	100 S Pointe Drive Unit T	Miami Beach, FL 33139	*	*
BROWARD	6	062022IN014908 A88810	1	11/17/2022	556.105(1)	NOTICE OF PROPOSED EXCAV ENHANCED PNLT	GUTIERREZ-POZO, ALBERTO	25420 SW 124 PL	HOMESTEAD, FL 33032	*	*
BROWARD	6	062022IN014916 A88810	1	11/22/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlt	BEAN, MICHAEL	1105 W CYPRESS DR	POMPANO BEACH, FL 33069	*	*
BROWARD	6	062022IN014917 A88810	1	11/16/2022	556.105(1)	NOTICE OF PROPOSED EXCAV ENHANCED PNLT	ULLMAN, FREDERIC HARRISON	2721 NE 22ND CT	POMPANO BEACH, FL 33062	*	*
BROWARD	6	062022IN008485 A88810	1	6/15/2022	556.105(12)	Cease Excav Dmg Undergrnd Fac Enhanced Pnlt	MANCINI, RICHARD JAMES	811 NW 72ND AVE	PLANTATION, FL 33331	*	*
BROWARD	6	062022IN014048 A88810	1	10/21/2022	556.105(12)	CEASE EXCAV DMG UNDERGRND FAC ENHANCED PNLT	CARDOSO, LUIZ MURILO	11950 WATERMARK WAY	PARKLAND, FL 33076	*	*
BROWARD	6	062022IN014909 A88810	1	11/17/2022	556.105(12)	CEASE EXCAV DMG UNDERGRND FAC ENHANCED PNLT	GUTIERREZ-POZO, ALBERTO	25420 SW 124 PL	HOMESTEAD, FL 33032	*	*
BROWARD	6	062022IN014910 A88810	1	11/22/2022	556.105(12)	Cease Excav Dmg Undergrnd Fac Enhanced Pnlt	BEAN, MICHAEL	1105 W CYPRESS DR	POMPANO BEACH, FL 33069	*	*
BROWARD	6	062022IN000794 A88810	1	1/14/2022	556.105(1)	Notice of Proposed Excavation Enhanced Penalty	BEASON, BRYAN EVERTON	1802 NW 38TH AVE	FORT LAUDERDALE, FL 33311	\$2,500	Adj W/H
BROWARD	6	062022IN009725 A88810	1	7/6/2022	556.105(1)	Notice of Proposed Excav Enhanced Pnlt	CABRERA, ADRIAN	7175 NW 179 STREET # 307	HIALEAH, FL 33015	\$2,500	Dismissed
BROWARD	6	062022IN010601 A88810	1	7/19/2022	556.105(12)	Cease Excav Dmg Undergrnd Fac Enhanced Pnlt	INFANTINO, DAVID	541 GOLDEN HARBOUR DRIVE	BOCA RATON, FL 33432	\$2,500	Dismissed
DUVAL	16	162022IN019838 AXXXMA	1	12/13/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	MORA, DOMINGO M	126 HAWLEYWOOD ROAD #B	CHESTERTON, IN 46304	\$505	*
DUVAL	16	162022IN018478 AXXXMA	1	11/12/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	ISLAND POOLS LLC/ICO GRAY, RON	1546 LINKSIDE DRIVE	ATLANTIC BEACH, FL 32233	\$505	*
DUVAL	16	162022IN014220 AXXXMA	1	9/2/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	HOWELL, RICHARD	10990 FORT CAROLINE ROAD	JACKSONVILLE, FL 32225	\$505	*

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DUVAL	16	162022IN009930A XXXMA	1	6/21/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	ROGERS, LAMAR A	8309 TUBMAN CT	JACKSONVILLE, FL 32219	\$505	*
DUVAL	16	162022IN019681A XXXMA	1	11/29/2022	556.105(5)(C)	EXCAVATION WITHIN A TOLERANCE ZONE	LOPEZ, JULIO	4455 CONFEDERATE POINT RO	JACKSONVILLE, FL 32210	\$505	*
DUVAL	16	162022IN019839A XXXMA	1	12/19/2022	556.105(6)	EXCAVATION - FAILURE TO USE REASONABLE CARE WHEN PROCEEDING	ONEAL, DANIEL O	7454 ODIS YARBOROUGH ROAD	GLEN SAINT MARY, FL 32040	\$505	*
DUVAL	16	162022IN018477A XXXMA	1	11/16/2022	556.105(6)	EXCAVATION - FAILURE TO USE REASONABLE CARE WHEN PROCEEDING	FELIZARDO, JEOVANE	4038 KELLY STREET	JACKSONVILLE, FL 32207	\$505	*
DUVAL	16	162022IN004226A XXXMA	1	3/15/2022	556.105(6)	EXCAVATION - FAILURE TO USE REASONABLE CARE WHEN PROCEEDING	CASSADY, ROBERT R	17060 65TH RD	MCALPIN, FL 32062	\$505	*
DUVAL	16	162022IN009289A XXXMA	2	6/7/2022	556.105(6)	EXCAVATION - FAILURE TO USE REASONABLE CARE WHEN PROCEEDING	ABOYTES, BRANDON F	1215 OLD JACKSONVILLE ROA	PALATKA, FL 32177	\$303	\$303
DUVAL	16	162022IN009289A XXXMA	1	6/7/2022	556.105(6)	EXCAVATION - FAILURE TO USE REASONABLE CARE WHEN PROCEEDING	ABOYTES, BRANDON F	1215 OLD JACKSONVILLE ROA	PALATKA, FL 32177	\$303	\$303
DUVAL	16	162022IN000646A XXXMA	1	1/10/2022	556.109(2)	EXCAVATION - FALSE NOTIFICATION OF EMERGENCY	CALDERON DEJESUS, JOEL	301 CARAVAN CIRCLE #916	JACKSONVILLE, FL 32216	\$500	\$500
DUVAL	16	162022IN007074A XXXMA	1	4/28/2022	556.105(11)	VIOLATION OF EXCAVATION OR DEMOLITION RULES - CIVIL	VARGAS, SEFERINO D	238 W WASHINGTON AVE	PIERSON, FL 32180	\$505	\$505
DUVAL	16	162022IN020026A XXXMA	1	12/19/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	SCHUMAN ELECTRIC/COX, RYAN CUR	44545 PINEBREEZE CIRCLE	CALLAHAN, FL 32011	\$505	\$505
DUVAL	16	162022IN020025A XXXMA	1	12/19/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	HAGER CONSTRUCTION CO./HAGER,	741 GEORGES PLACE	ORANGE PARK, FL 32003	\$505	\$505
DUVAL	16	162022IN019808A XXXMA	1	12/15/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	ALVES, SASHA	641 GRAND PARKE DRIVE	JACKSONVILLE, FL 32257	\$505	\$505
DUVAL	16	162022IN018999A XXXMA	1	11/28/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	FIRST COAST POOLS & SPAS/ICO A	2340 CHARTLEY LANE	JACKSONVILLE, FL 32246	\$505	\$505
DUVAL	16	162022IN018170A XXXMA	1	11/14/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	VAZQUEZ LOPEZ, LEUNIM	1250 BROOKWOOD FOREST BLV	JACKSONVILLE, FL 32225	\$505	\$505
DUVAL	16	162022IN016817A XXXMA	1	10/21/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	JAX POOL SERVICE/HIXENBAUGH, R	14320 CRYSTAL COVE DRIVE	JACKSONVILLE, FL 32224	\$505	\$505
DUVAL	16	162022IN016713A XXXMA	1	10/12/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	HUBBARD CONSTRUCTION/HERNANDEZ	11231 PHILIPS INDUSTRIAL	JACKSONVILLE, FL 32256	\$505	\$505
DUVAL	16	162022IN015345A XXXMA	1	9/22/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	ENOCH, BRIAN E	1163 MAPLETON ROAD	JACKSONVILLE, FL 32207	\$505	\$505
DUVAL	16	162022IN015339A XXXMA	1	9/22/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	LEONG, KRISTOPHER P	119 VILLAGE LANE	VILLA RICA, GA 30180	\$505	\$505
DUVAL	16	162022IN013561A XXXMA	1	8/3/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	WILLIAMS, EATHEN A	10050 PALMA LINDA WAY	ORLANDO, FL 32836	\$505	\$505
DUVAL	16	162022IN013560A XXXMA	1	8/23/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	DAVEY, JOSEPH A	9767 BROCKHAM CT	JACKSONVILLE, FL 32221	\$505	\$505
DUVAL	16	162022IN013158A XXXMA	1	8/16/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	JONES, JONATHAN M	5632 FINCE AVE	JACKSONVILLE, FL 32219	\$505	\$505
DUVAL	16	162022IN013120A XXXMA	1	8/15/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	HARRIG, RICHARD D JR	207 PEPPERMINT AVE	MIDDLEBURG, FL 32068	\$505	\$505
DUVAL	16	162022IN012657A XXXMA	1	8/8/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	GALDING, RENEE M	5824 TUSK CT	JACKSONVILLE, FL 32209	\$505	\$505
DUVAL	16	162022IN011799A XXXMA	1	7/19/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	DIAZ VASQUEZ, ANGEL B	645 ROSEBUD LANE	WINDER, GA 30680	\$505	\$505
DUVAL	16	162022IN011496A XXXMA	1	7/13/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	ORTIZ, JUAN G	3869 COASTAL CAVE CIRCLE	JACKSONVILLE, FL 32224	\$505	\$505
DUVAL	16	162022IN011157A XXXMA	1	7/12/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	BLUME, CHANCE K	17263 N CR 125	GLEN SAINT MARY, FL 32040	\$505	\$505

2022 Underground Facility Damage Prevention and Enforcement Review

COUNTY NAME	COUNTY #	UCN	CHAR	OFFENSE DATE	STATUTE	STATUTE DESCRIPTION	NAME	ADDRESS	CITY/STATE/ZIP	\$ DUE	\$ PAID
DUVAL	16	162022IN010585A XXXMA	1	6/29/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	EAGERTON, JACOB G	5569 118TH STREET	JACKSONVILLE, FL 32244	\$505	\$505
DUVAL	16	162022IN010583A XXXMA	1	6/30/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	ADADA, LUCIANO B	10972 BUGGY WHIP DRIVE	JACKSONVILLE, FL 32257	\$505	\$505
DUVAL	16	162022IN009918A XXXMA	1	6/21/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	BLACK, DYLAN P	1100 WEDGEWOOD ROAD	FRUIT COVE, FL 32259	\$505	\$505
DUVAL	16	162022IN009746A XXXMA	1	6/15/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	ALEMAN, NEVEYDA C	30735 SWAN ROAD	SORRENTO, FL 32776	\$505	\$505
DUVAL	16	162022IN009476A XXXMA	1	6/13/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	ELLIOT, STEVEN G	1912 VALLEY CROSSING DRIV	JACKSONVILLE, FL 32210	\$505	\$505
DUVAL	16	162022IN008891A XXXMA	1	6/2/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	MCKENZIE, TERRENCE E	203 OXFORD ESTATES WAY	St Johns, FL 32259	\$505	\$505
DUVAL	16	162022IN004791A XXXMA	2	3/22/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	SUNDERLAND, MICHAEL N	5193 BALMORAL TERRACE	NORTH PORT, FL 34288	\$505	\$505
DUVAL	16	162022IN020023A XXXMA	1	12/16/2022	556.105(1)(C)	EXCAVATION - VIOLATION OF CONDUCTING EXCAVATION DURING A PER	BLUE HAVEN POOLS/QUINTAL, KIMB	907 VALLEY FORGE ROAD, E	NEPTUNE BEACH, FL 32266	\$505	\$505
DUVAL	16	162022IN020024A XXXMA	1	12/16/2022	556.105(5)(C)	EXCAVATION WITHIN A TOLERANCE ZONE	LA CONSTRUCTION GROUP/MCDANIEL	103 OAK TREE LANE	PALATKA, FL 32177	\$505	\$505
DUVAL	16	162022IN016818A XXXMA	1	10/19/2022	556.105(5)(C)	EXCAVATION WITHIN A TOLERANCE ZONE	POWERS, DAVID C	8847 GREEN LEAF COURT	PORT RICHEY, FL 34668	\$505	\$505
DUVAL	16	162022IN018479A XXXMA	1	11/16/2022	556.105(6)	EXCAVATION - FAILURE TO USE REASONABLE CARE WHEN PROCEEDING	LAYMAN WELL DRIVING INC/ICO PL	200 CHERRY DRIVE	POMONA PARK, FL 32181	\$505	\$505
DUVAL	16	162022IN004791A XXXMA	1	3/22/2022	556.105(6)	EXCAVATION - FAILURE TO USE REASONABLE CARE WHEN PROCEEDING	SUNDERLAND, MICHAEL N	5193 BALMORAL TERRACE	NORTH PORT, FL 34288	\$505	\$505
DUVAL	16	162022IN012142A XXXMA	1	7/27/2022	556.109(2)	FALSELY NOTIFYING THE SYSTEM OF AN EMERGENCY SITUATION OR CO	THOMER, AMANDA M	3716 BRIAR LANE	ORANGE PARK, FL 32065	\$505	\$505
DUVAL	16	162022IN011505A XXXMA	1	7/18/2022	556.109(2)	FALSELY NOTIFYING THE SYSTEM OF AN EMERGENCY SITUATION OR CO	SERRANO-TORRES, HECTOR J	110 E BROAD STREET #A302	TAMPA, FL 33604	\$505	\$505
DUVAL	16	162022IN013971A XXXMA	1	8/29/2022	556.109(2)	EXCAVATION - FALSE NOTIFICATION OF EMERGENCY	WILLIAMS, DANIEL J	2773 STAGECOACH DRIVE	ORANGE PARK, FL 32065	\$505	\$505
DUVAL	16	162022IN017019A XXXMA	1	10/25/2022	556.109(2)	EXCAVATION - FALSE NOTIFICATION OF EMERGENCY	HAMILTON, ERIKA D	2971 TUSCOARA TRAIL	MIDDLEBURG, FL 32068	\$505	\$505
DUVAL	16	162022IN016708A XXXMA	1	10/12/2022	556.109(2)	EXCAVATION - FALSE NOTIFICATION OF EMERGENCY	CSX/JONES, RICHARD DION	500 WATER STREET	JACKSONVILLE, FL 32202	\$505	\$505
DUVAL	16	162022IN015142A XXXMA	1	9/15/2022	556.109(2)	EXCAVATION - FALSE NOTIFICATION OF EMERGENCY	OROZEO, OSCAR A	1759 MINDANAO DRIVE	JACKSONVILLE, FL 32246	\$505	\$505
DUVAL	16	162022IN009747A XXXMA	1	6/14/2022	556.109(2)	EXCAVATION - FALSE NOTIFICATION OF EMERGENCY	SUNDERLAND, MICHAEL N	5193 BALMOR TERRACE	NORTH PORT, FL 34288	\$505	\$505
DUVAL	16	162022IN005760A XXXMA	1	4/12/2022	556.109(2)	EXCAVATION - FALSE NOTIFICATION OF EMERGENCY	MU, SAW JOE K	4217 ANVERS BLVD	JACKSONVILLE, FL 32210	\$505	\$505
DUVAL	16	162022IN019807A XXXMA	2	12/14/2022	556.105(5)(C)	EXCAVATION WITHIN A TOLERANCE ZONE	JORDAN, JEAN B	1916 RIVER OAKS DRIVE	FRUIT COVE, FL 32259	\$1,010	\$1,010
DUVAL	16	162022IN015885A XXXMA	2	10/3/2022	556.105(5)(C)	EXCAVATION WITHIN A TOLERANCE ZONE	JORDAN, JEAN B	1916 RIVER OAKS DRIVE	Fruit Cove, FL 32259	\$1,010	\$1,010
DUVAL	16	162022IN019807A XXXMA	1	12/14/2022	556.105(6)	EXCAVATION - FAILURE TO USE REASONABLE CARE WHEN PROCEEDING	JORDAN, JEAN B	1916 RIVER OAKS DRIVE	FRUIT COVE, FL 32259	\$1,010	\$1,010
DUVAL	16	162022IN015885A XXXMA	1	10/3/2022	556.105(6)	EXCAVATION - FAILURE TO USE REASONABLE CARE WHEN PROCEEDING	JORDAN, JEAN B	1916 RIVER OAKS DRIVE	Fruit Cove, FL 32259	\$1,010	\$1,010
DUVAL	16	162022IN012656A XXXMA	2	8/5/2022	556.105(12)	FAILED TO STOP EXCAVATION, CONTACT OR DAMAGE	CULLINS, JUSTIN W	12351 TRACY ANN ROAD	JACKSONVILLE, FL 32223	\$1,010	\$1,010
DUVAL	16	162022IN012656A XXXMA	1	8/5/2022	556.105(11)	FAILED TO STOP EXCAVATION, MARKS NOT VISIBLE	CULLINS, JUSTIN W	12351 TRACY ANN ROAD	JACKSONVILLE, FL 32223	\$1,010	\$1,010

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COUNTY NAME	COUNTY #	UCN	CHAR	OFFENSE DATE	STATUTE	STATUTE DESCRIPTION	NAME	ADDRESS	CITY/STATE/ZIP	\$ DUE	\$ PAID
DUVAL	16	162022IN013157A XXXMA	1	8/16/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	FARMER, TOMMY W	54609 CRAVEY RD	CALLAHAN, FL 32011		* Dismissed
DUVAL	16	162022IN011504A XXXMA	1	7/19/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	PERRY, GEOFFREY H	1701 THE GREENS WAY #731	JACKSONVILLE BEACH, FL 3225		* Dismissed
DUVAL	16	162022IN011497A XXXMA	1	7/14/2022	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	DIXON, GONZALEZ	2863 BERMUDA AVE N	JACKSONVILLE, FL 32203		* Dismissed
DUVAL	16	162022IN011131A XXXMA	1	7/12/2022	556.105(5)(C)	EXCAVATION WITHIN A TOLERANCE ZONE	BARTLETT, MATTHEW L	40840 COUNTY ROAD 25, LOT	LADY LAKE, FL 32159		* Dismissed
DUVAL	16	162022IN011506A XXXMA	2	7/18/2022	556.105(6)	EXCAVATION - FAILURE TO USE REASONABLE CARE WHEN PROCEEDING	CAMARENA MARTINEZ, ISAAC M	4968 FRUITWOOD LOOP	HOLIDAY, FL 34690		* Dismissed
DUVAL	16	162022IN009752A XXXMA	1	6/14/2022	556.105(6)	EXCAVATION - FAILURE TO USE REASONABLE CARE WHEN PROCEEDING	RUPERTIS, ERIC S	7904 SCOTLAND ROAD	JACKSONVILLE, FL 32217		* Dismissed
DUVAL	16	162022IN011506A XXXMA	1	7/18/2022	556.109(2)	EXCAVATION - FALSE NOTIFICATION OF EMERGENCY	CAMARENA MARTINEZ, ISAAC M	4968 FRUITWOOD LOOP	HOLIDAY, FL 34690		* Dismissed
DUVAL	16	162022IN009752A XXXMA	2	6/14/2022	556.109(2)	EXCAVATION - FALSE NOTIFICATION OF EMERGENCY	RUPERTIS, ERIC S	7904 SCOTLAND ROAD	JACKSONVILLE, FL 32217		* Dismissed
HENDRY	26	262022IN001933I NAXMX	1	10/13/2022	556.105(1)	FAILURE TO PROVIDE REQUIRED INFO (UNDERGROUND UTILITY VIOLAT	BEDOYA IBARRA, JOSE ROSARIO	495 CYPRESS ST	LABELLE, FL 33935	\$505	\$505
HENDRY	26	262022IN001935I NAXMX	1	10/13/2022	556.105(12)	FAIL TO STOP EXCAV/DEMO WHEN UG FACILITY CONTACTED/DAMAGED	BEDOYA IBARRA, JOSE ROSARIO	495 CYPRESS ST	LABELLE, FL 33935	\$505	\$505
HILLSBOROUGH	29	292022IN0030580 00AHC	1	8/22/2022	556.105(1)	5561051 (IN) FAILURE TO PROVIDE PROPER INFORMATION	DIEGO, JOSE GUADALUPE	15300 17TH ST	DADE CITY, FL 33523	\$2,505	\$2,505
HILLSBOROUGH	29	292022IN0030620 00AHC	1	1/26/2022	556.105(1)	5561051 (IN) FAILURE TO PROVIDE PROPER INFORMATION	LOYD, JAY ZELL	303 CITRUS LANDING DR	PLANT CITY, FL 33563	\$2,578	\$2,578
LAKE	35	352022IN007008A XXXXX	1	12/5/2022	556.105(1)	UNDERGROUND FACILITY VIOLATION - FAILURE TO PROVIDE REQUIRED	GRAVES, DAVID	9926 PREAKNESS STAKES WAY	DADE CITY, FL 33525	\$2,505	*
LAKE	35	352022IN004666A XXXXX	1	8/17/2022	556.105(1)	UNDERGROUND FACILITY VIOLATION - FAILURE TO PROVIDE REQUIRED	ESQUILIN, HECTOR O	1451 CABOT DR	CLERMONT, FL 34711	\$2,505	\$2,505
LAKE	35	352022IN004523A XXXXX	1	8/3/2022	556.105(1)	UNDERGROUND FACILITY VIOLATION - FAILURE TO PROVIDE REQUIRED	MANQUILLO, REYNALDO	4722 LAKE SPARKLING RD	ORLANDO, FL 32810	\$2,505	\$2,505
MARTIN	43	432022IN000448I NAXMX	1	3/11/2022	556.105(1)	FAILURE TO NOTIFY PRIOR TO DIG	DAVIS, MAYLON RUSSELL	325 NW 12TH AVE	OKEECHOBEE, 34972	\$512	*
OKALOOSA	46	462022MO003123 XXXAFX	1	7/27/2022	556.105(1)	FAIL TO PROVIDE INFO BEFORE EXCAVATING	ADAMS, KEVIN EDWARD	609 DRAKES LANDING	MARY ESTHER, FL 32569	\$7	\$7
OKALOOSA	46	462022MO003123 XXXAFX	1	7/27/2022	556.105(1)	FAIL TO PROVIDE INFO BEFORE EXCAVATING	ADAMS, KEVIN EDWARD	609 DRAKES LANDING	MARY ESTHER, FL 32569	\$505	\$505
ORANGE	48	482022IN0000730 00AAX	1	10/11/2022	556.107(1)(A)	VIOLATION OF UNDERGROUND FACILITY DAMAGE PREVENTION & SAFET	WHITE, BENJAMIN	172 W 4TH ST	Apopka, FL 32703	\$500	\$500
ORANGE	48	482022IN0000200 00AAX	1	5/24/2022	556.107(1)(A)	VIOLATION OF UNDERGROUND FACILITY DAMAGE PREVENTION & SAFETY	COOK, STEVEN RANDALL	729 WESTVIEW DR	MINNEOLA, FL 34715	\$508	\$508
ORANGE	48	482022IN0000740 00AAX	1	11/17/2022	556.107(1)(A)	VIOLATION OF UNDERGROUND FACILITY DAMAGE PREVENTION & SAFET	VICENTE GONZALEZ, ALBERTO	135 GARRISON DR	Sanford, FL 32771	\$2,504	\$2,504
OSCEOLA	49	492022IN000102X XXAXX	1	9/8/2022	556.105(1)	FAILURE TO CALL BEFORE EXCAVAT	WINNETT, DANIEL	424 WEST DRIVE	MELBOURNE, 32904	\$3	*
OSCEOLA	49	492022IN000058X XXAXX	1	5/16/2022	556.105(1)	FAILURE TO CALL BEFORE EXCAVAT	CLOWNEY, MICHAEL	4225 ORANGE AVE	SANFORD, 32773	\$5	\$5
OSCEOLA	49	492022IN000058X XXAXX	1	5/16/2022	556.105(1)	FAILURE TO CALL BEFORE EXCAVAT	CLOWNEY, MICHAEL	4225 ORANGE AVE	SANFORD, 32773	\$2,500	\$2,500
OSCEOLA	49	492022IN000102X XXAXX	1	9/8/2022	556.105(1)	FAILURE TO CALL BEFORE EXCAVAT	WINNETT, DANIEL	424 WEST DRIVE	MELBOURNE, 32904	\$2,500	\$2,500

2022 Underground Facility Damage Prevention and Enforcement Review

COUNTY NAME	COUNTY #	UCN	CHAR	OFFENSE DATE	STATUTE	STATUTE DESCRIPTION	NAME	ADDRESS	CITY/STATE/ZIP	\$ DUE	\$ PAID
OSCEOLA	49	492022IN000024X XXAXX	1	2/24/2022	556.105(1)	FAILURE TO CALL BEFORE EXCAVAT	JAMES - MENDEZ, LUIS ALBERTO	578 CHICAGO AVE.	LAKE HAMILTON, 33851	\$2,505	\$2,505
PALM BEACH	50	502022IN001367A XXSXB	1	10/13/2022	556.107(1)(c)(2)	VIOLATION INVOLVING UNDERGROUND FACILITIES	CAMPILLO, ALBERTO	11502 SW 248TH TER	HOMESTEAD, FL 33032	\$2,505	*
PALM BEACH	50	502022IN000244A XXSXB	1	2/11/2022	556.105(1)	UNDERGROUND FACILITY CITATION - FAILURE TO PROVIDE PROPER IN	IGLESIAS, LISANDRO A	12874 SW 61ST ST	MIAMI, FL 33183	\$2,505	\$2,500
PASCO	51	512022IN000186I NAXWS	1	8/12/2022	556.105(1)	UNDERGROUND FACILITY- FAIL TO PROVIDE REQUIRED INFORMATION	WHIGHTSEL, MICHAEL	319 W TOWN PL #25	ST. AUGUSTINE, FL 32092	\$2,510	\$2,510
ST. LUCIE	56	562022IN000016A XXXXX	1	1/28/2022	556.105(5)(A)(B)	OPERATOR FAILURE TO MARK UNDERGROUND FACILITY	SANTIAGO, SANTOS JUAN	14942 SW JOHNSON AVE	INDIANTOWN, 34956	\$505	\$505
VOLUSIA	64	642022IN100687X XIADL	2	10/17/2022	556.105(1)	FAILURE TO PROVIDE REQUIRED INFORMATION	VARGAS, JOSE LUIS	3000 LIMBO LN # 204	KISSIMMEE, FL 34746	\$1,064	\$1,064
VOLUSIA	64	642022IN100687X XIADL	1	10/17/2022	556.105(5)(c)	FAILURE TO FOLLOW EXCAVATION PRACTICES IN TOLERANCE ZONE	VARGAS, JOSE LUIS	3000 LIMBO LN # 204	KISSIMMEE, FL 34746	\$1,064	\$1,064

Comparison: Citations | Damages | Ticket Volume

CALENDAR YEAR 2022

The top 10 counties, which represent the highest damage rates, make up 81% of the citations written.

COUNTY	CITATIONS	2022	TKT VOL
Broward	40	2,593	173,021
Palm Beach		2,293	213,074
Orange		2,136	198,501
Dade		2,125	203,067
Duval	63	1,895	112,837
St. Johns		1,726	89,778
Brevard		1,116	122,587
Volusia		778	86,903
Seminole		766	56,615
St. Lucie		545	87,153

Interactions & Education

Sunshine 811’s safety education liaisons have provided education on enforcing Chapter 556, F.S., or had discussions about implementing enforcement with the enforcement and emergency responder companies listed below. They have also met with numerous member companies, not included in this report. *This list reflects interaction and education from July 2020 to August 2023. Bolded copy are new contacts made.*

| Code Enforcement | Law Enforcement | Fire Rescue | Government |

Alachua County Code Enforcement
 Alachua County Fire & Rescue Station 22
 Apalachee Local Emergency Planning Committee
 Apalachee Regional Planning Council
 Avon Park Fire Department
 Baker County EMA
 Baker County Fire Department
Bay County Code Enforcement
Bradenton Code Enforcement
 Bradenton Fire Department
Brevard County Fire Department - First Responders
 Brevard County Sheriff’s Department – PSAP
Broward Chapter Gold Coast Association of Code Enforcement
Building Officials Association of Florida
 Campbellton Volunteer Fire Department
Cape Coral Code Enforcement
Cape Coral Police Department
 Cedar Hammock Fire & Rescue
 Central Florida Local Emergency Planning Committee
Chiefland Code Enforcement
 Chipley Police Department
 Citrus County 9-1-1 – PSAP
 Citrus County EMA
 Citrus County Fire & Rescue
 Citrus County Fire & Rescue Station 13
 Citrus County Fire & Rescue Station 14
 Citrus County Fire & Rescue Station 18

Citrus County Fire & Rescue Station 20
 Citrus County Fire & Rescue Station 23
 Citrus County Fire & Rescue Station 24
 Citrus County Fire & Rescue Station 3
 Citrus County Fire & Rescue Station 5
 Citrus County Fire & Rescue Station 7
 Citrus County Fire & Rescue Station 8
 Citrus County Fire & Rescue Station 9
 Citrus County Sheriff’s Department
Citrus County Sheriff’s Department
 Citrus County Volunteer Fire Department
 Clay County Fire & Rescue
Clearwater Code Enforcement
 Cocoa Fire Department Station 1
Collier County Public Utilities Code Enforcement and Compliance
 Columbia County Clerk of Court
 Columbia County EMA
 Columbia County Fire & Rescue Station 40
 Columbia County Fire & Rescue Station 48
 Columbia County Sheriff’s Department
 Daytona Beach Police Department
 Defuniak Springs Fire Department
Defuniak Springs Police Department
 Doral Code Enforcement
 East Central Florida Local Emergency Planning Committee
 East Manatee Fire & Rescue Station 3
 East Manatee Fire & Rescue Station 5
Esterio Fire and Rescue

Interactions & Education *continued*

| Code Enforcement | Law Enforcement | Fire Rescue | Government |

Florida Association of Code Enforcement

Florida Department of Emergency Protection – Office of Emergency Response

Florida Division of Emergency Management – SERC

Florida Division of Emergency Management – SERC

Florida Division of Emergency Management Services

Florida Forest Services Myakka River District

Florida Forestry Service, Lakeland

Florida Gas Transmission Company

Florida Highway Patrol

Florida Highway Patrol Turnpike

Florida Homeland Security

Florida Panhandle Technical College

Florida Public Utilities

Florida State Fire Marshal

Fort Lauderdale OSHA

Fort Lauderdale Police Department

Fort Myers Code Enforcement

Fort Myers Fire Department

Gainesville Regional Utilities

Graceville Volunteer Fire Department

Greenacres (Hazmat)

Groveland Fire Department

Gulfport Volunteer Fire Department

Hallendale Code Enforcement

Hamilton County Sheriff's Department – PSAP

Health Department – Investigation Services Unit

Hernando County EMA

Highlands County Sheriff's Department – PSAP

Hillsborough County EMA

Hillsborough County Fire & Rescue

Hillsborough County Sheriff's Department – District 2

Hillsborough County Sheriff's Department – District 2

Indian River County Fire & Rescue Station 1

Indian River County Utilities

Indian Shores Police Department

Jacksonville Beach Fire Marshal

Jacksonville Public Works Department

Jacksonville Sheriff's Office

Jefferson County EMA

Jefferson County Fire & Rescue

Kenneth City Department of Public Safety

Lafayette County EMA

Lake City Code Enforcement

Lake City Police Department

Lake County Code Enforcement

Lakeland Fire Department

Lee County EMA

Lee County Sheriff's Department

Liberty County EMA

Live Oak Code Enforcement

Live Oak Police Department

Lynn Haven Fire & Emergency Services Station 1

Madison County EMA

Madison County Fire & EMS

Madison County Public Works

Madison County Sheriff's Department

Malabar Fire Department

Manatee County Code Enforcement

Manatee County Emergency Communication Center
– PSAP

Manatee County Sheriff's Department

Manatee County Volunteer Fire Department

Manatee, Southern, Fire Rescue District

Marian County Code Enforcement

Marianna Fire Department

Interactions & Education *continued*

| Code Enforcement | Law Enforcement | Fire Rescue | Government |

Martin County Fire & Rescue

Medley Police Department

Miami Fire and Rescue

Mossy Pond Volunteer Fire Department

Naval Air Station Fire & Emergency Services

New Smyrna Beach Fire Department

Newberry Public Works Department

North Florida Regional Domestic Security Task Force

North Fort Myers Fire Control & Rescue Station 3

North Miami Code Enforcement

Northeast Florida Regional LEPC

Ocoee Police Department

Okaloosa County COPSCOM – PSAP

Okaloosa Sheriff Department

Oldsmar Fire Rescue

Orange County Fire & Rescue Station 51

Orange County Sheriff's Department

Orlando Fire Department Station 1

Orlando Police Dept.

Osceola County Clerk of Court

Osceola County Clerk of Court

Osceola County Code Enforcement

Osceola County EMA

Osceola County Sheriff's Department

Pace Fire & Rescue District Station 1

Palm Beach County Fire & Rescue Battalion 4
Station 41

Palm Beach County Fire & Rescue Battalion 4
Station 42

Palm Beach County Fire & Rescue Battalion 4
Station 44

Palm Beach County Fire & Rescue Battalion 4
Station 45

Palm Beach County Fire & Rescue Battalion 4
Station 46

Palm Beach County Fire & Rescue Battalion 4
Station 48

Palm Beach County Fire & Rescue Battalion 4
Station 52

Palm Beach County Fire & Rescue Battalion 4
Station 52

Palm Beach County Fire & Rescue Battalion 9
Station 81

Palm Beach County Fire & Rescue Battalion 9
Station 81

Palm Beach County School District Police

Palm Beach Gardens Code Enforcement

Palm Beach Gardens Police Department

Palm Beach Police Department

Palm Beach Sheriff's Office

Palm Beach Shores Volunteer Fire Department

Palmetto Police Department

Panhandle Association of Code Enforcement

- Cities of Callaway, Crestview, Fort Walton Beach, Lynn Haven, Marianna, Panama City Beach, Panama City, Parker and Springfield
- Counties of Bay, Gulf, Liberty and Walton

Pasco County Code Enforcement

Pasco County Sheriff's Department

Pembroke Pines Fire & Rescue Station 69

Pembroke Pines Police Department

Pensacola Fire Department

Pensacola Police Department

Perry City Enforcement Department

Perry Fire Department

Pinellas County EMA

Pinellas Park Code Enforcement

Polk County Sheriff's Department

Pompano Beach Fire & Rescue Station 63

Port Richey Fire Department

Interactions & Education *continued*

| Code Enforcement | Law Enforcement | Fire Rescue | Government |

Port Saint Lucie Police Department

Port St. Lucie Utilities

Riviera Beach

Safety Harbor Code Enforcement

Saint Lucie County Fire District

San Carlos Park Fire Protection District Station 51

Santa Rosa County EMA

Seminole Tribe Fire & Rescue Station 108

Skyline Fire & Rescue District

South Florida Association of Code Enforcement

South Trail Fire & Rescue Station 61

St Cloud Police Department – PSAP

St. Cloud Code Enforcement

St. John's County Building and Code Enforcement

Sunrise, City of, Code Enforcement

Suwannee County Building & Code Enforcement

Suwannee County Fire Rescue Department

Tallahassee Fire Department Station 16

Tamarac Fire & Rescue Station 15

Tampa Bay Association of Code Enforcement

Tampa Bay Local Emergency Planning Committee

Tampa Forester Examiner

Tampa Port Authority

Tampa, City of, Code Enforcement

Tampa, City of, Police Department

Temple Terrace Code Enforcement

Titusville Building and Code Enforcement

Union County EMS

Union County Fire Department

Volusia County Sheriff's Department – PSAP

Washington County EMA

Washington County Emergency Services

West Palm Beach Fire Department

Wetumpka Volunteer Fire Department

Wildwood Code Enforcement

Winter Springs Code Enforcement

Winter Springs Police Department

Association & Industry Memberships

| Enforcement and Government Association Memberships

- Florida Association of Code Enforcement (FACE)
- Florida Sheriffs Association (FSA) 100,000 membership – inc. businesses and citizens
- Florida Police Chiefs Association (FPCA) 1,500 membership
- Florida Association of Code Enforcement 2,200 membership
- Florida Fire Chiefs Association (FFCA) 2,200 membership

| Enforcement Events Attended

- Florida Hazmat Symposium – 811 information presented in conjunctions with the Gulfstream Natural Gas session titled Command & Emergency Response to a Natural Gas Transmissions Pipeline (January 2022)
- Florida Association of Code Enforcement (FACE) Annual Conference, delivered session titled, “Enforcing Chapter 556” (July 2022)
- Paradigm First Responder CORE training (September/October/November 2022)
- Florida Sheriffs Association (FSA), delivered Enforcing Chapter 556 (December 2022)
- Fire Rescue East Tradeshow and Conference (January 2023)
- Florida Association of Code Enforcement (FACE) Annual Conference (June 2023)
- Florida Police Chiefs Association (FPCA) Trade Show and Conference (July 2023)

Noncompliance Totals

CALENDAR YEAR 2022

Member Noncompliance Reports	2,243
Excavator Noncompliance Reports	184
Total Noncompliance Reports	2,247

Member Noncompliance by County

Lake	386	Polk	63	Hernando	17	Escambia	3
Orange	355	Sarasota	55	Citrus	15	Hardee	3
Seminole	177	Manatee	45	Saint Lucie	13	Hendry	3
Dade	159	Pinellas	45	Lee	9	Alachua	2
Hillsborough	145	Brevard	42	Okaloosa	6	Baker	2
Palm Beach	116	Martin	36	Santa Rosa	5	Nassau	2
Broward	97	Bay	31	Walton	5	Highlands	1
Volusia	87	Collier	31	Indian River	5	Franklin	1
Duval	76	Charlotte	21	Flagler	4	Holmes	1
Pasco	68	Sumter	20	Marion	4	Levy	1
Osceola	66	Saint Johns	20				

Excavator Noncompliance by County

Duval	24	Pinellas	8	Collier	4	Martin	2
Hillsborough	23	Sarasota	8	Volusia	3	Palm Beach	2
Dade	22	Orange	7	Clay	3	Nassau	1
Broward	19	Lake	5	Sumter	2	Walton	1
Saint Johns	10	Seminole	5	Bay	2	Saint Lucie	1
Polk	9	Marion	4	Escambia	2	Hernando	1
Manatee	9	Osceola	4	Putnam	2	Pasco	1

2022 Damage Information



SUMMARY

	2016	2017*	2018	2019	2020	2021	2022
Damages Reported	2,440	11,932	16,604	21,190	23,509	23,851	23,685
+/-	NA	+ 389%	+ 39%	+ 28%	+ 11%	+ 1.5 %	-. 7%

- Analysis shows overall plateau in damages after steady increases since 2016 – partly due to increased construction and greater awareness of damage reporting.
- Slight decrease of .7% in 2022.
- Municipalities jumped from 243 in 2021 to 3,521 in 2022.
- Ticket volumes from 2020 to 2022 increased 26%.

Funding from Infrastructure Investment and Jobs Act could add a new level of stress to an already overloaded damage prevention system.

* FIRST YEAR OF MANDATORY DAMAGE REPORTING

SUNSHINE 811 VIRTUAL PRIVATE DIRT Sunshine 811

Unknowns

Summary Continued

- Unknown remains a majority response for single data types including
 - Root cause (13,996)
 - Excavator type (14,457)
 - Equipment type (12,909)
 - Excavation type (17,462)
 - Work type (18,325)
- Improved DIRT report quality → better picture of how and why damages
- Unknown or not identified made up 59% of the root cause category. Excavation practices made up 29% of identified root cause categories.

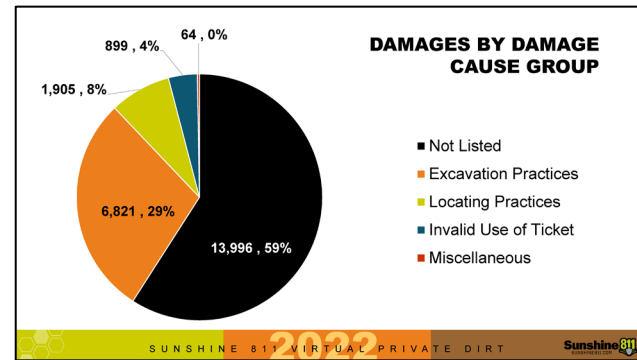
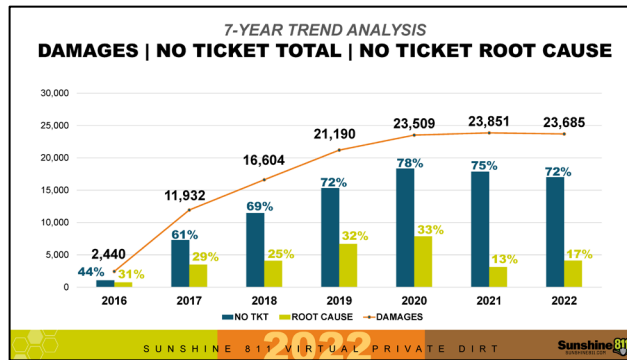
SUNSHINE 811 VIRTUAL PRIVATE DIRT Sunshine 811

Key Facility Types: Natural Gas and Telecommunications

Summary Continued

- Most likely to be damaged by backhoes (2,881) and hand tools (4,076) in 2022
- Represents 31% of all damages
- Highest number of damaged service drops and distribution lines
- Main root cause → No 811 ticket (3,772)
- Second highest root cause → Locator error (1,142 telecom)
→ Failure to maintain clearance (768 gas)

SUNSHINE 811 VIRTUAL PRIVATE DIRT Sunshine 811



FACILITIES AFFECTED BY EQUIPMENT TYPE

Equipment	Telecom	Natural Gas	Electric	Cable TV	Sewer	Water	Grand Total
Unknown/Other	11,814	282	729	83	4	5	12,919
Hand Tools	2,734	1,342	42	33	1	28	4,181
Backhoe/Trackhoe	1,700	1,181	202	74	7	42	3,207
Directional Drilling	552	250	2	103	46	954	
Boring	624	62	166	61	24	10	947
Trencher	263	144	9	7	2	425	
Auger	331	59	1	4	4	399	
Grader/Scraper	228	49	25	4	4	310	
Bulldozer	142	5	10	6	1	165	
Grand Total	18,469	3,459	1,187	271	148	146	23,685

Work types and facility types with less than 100 total damages were not included in the chart detail. Grand totals include the omitted numbers.

SUNSHINE 811 VIRTUAL PRIVATE DIRT Sunshine 811

FACILITIES AFFECTED BY WORK BEING DONE

Work Type	Telecom	Natural Gas	Electric	Cable TV	Sewer	Water	Grand Total
Unknown/Other	17,177	315	717	91	16	9	18,325
Sewer	127	382	88	31	3	6	638
Electric	163	356	59	17	10	6	611
Landscaping	115	447	38	7	2	2	609
Fencing	140	351	43	44	2	2	580
Telecommunications	44	250	119	20	68	50	551
Water	135	268	53	23	6	9	484
Bldg. Construction	135	122	7	2	2	2	267
Site Development	103	105	2	2	8	2	218
Cable TV	130	4	24	23	19	201	
Irrigation	159	7	5	3	3	174	
Storm Drain/Culvert	76	81	2	1	4	164	
Natural Gas	14	91	17	2	13	5	142
Road Work	88	26	2	2	1	117	
Grading	46	46	15	2	3	112	
Drainage	100	100	3			103	
Grand Total	18,469	3,459	1,187	271	148	146	23,685

Work types and facility types with less than 100 total damages were not included in the chart detail. Grand totals include the omitted numbers.

SUNSHINE 811 VIRTUAL PRIVATE DIRT Sunshine 811

2022 Damage Information *continued*

DAMAGES BY FACILITY & FACILITY TYPE

Facility Damaged	Distribution	Service Drop	Transmission
Cable TV	269	1	0
Electric	1,181	2	0
Natural Gas	2,555	871	1
Sewer	27	91	5
Telecom	5,886	12,481	101
Water	77	66	2

TOP 10 DAMAGING COUNTIES

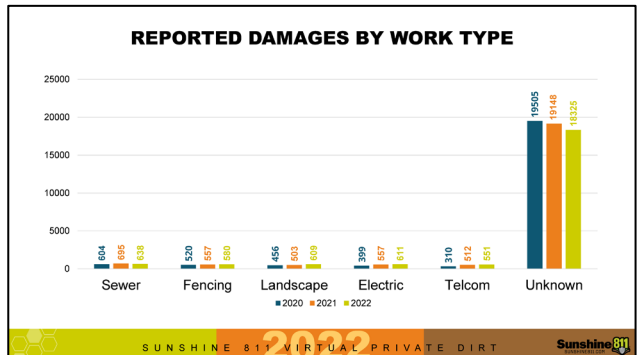
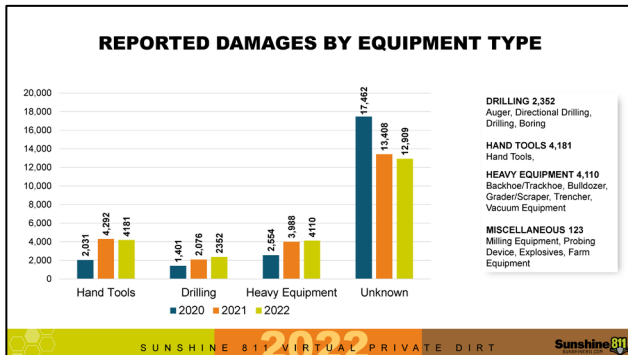
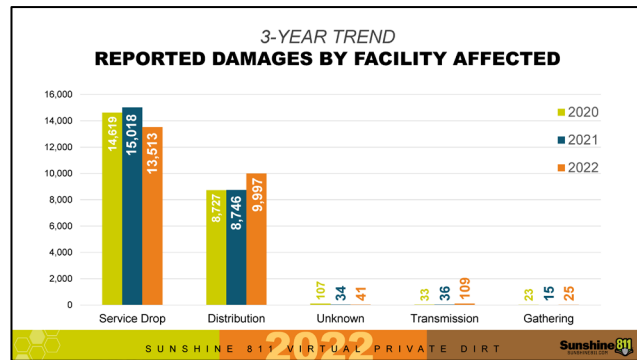
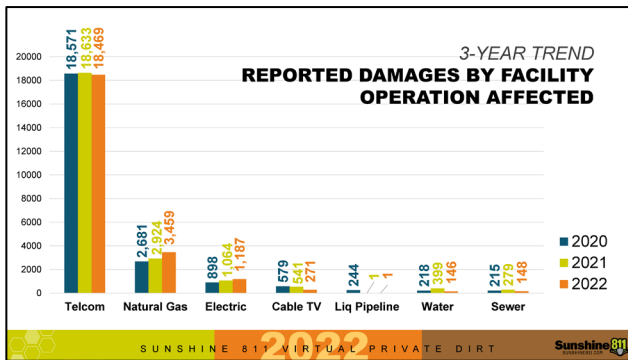
COUNTY	2022	TKT VOL	%
Broward	2,593	173,021	1.4%
Palm Beach	2,293	213,074	1%
Orange	2,136	198,501	1%
Dade	2,125	203,067	1%
Duval	1,895	112,837	1.7%

COUNTY	2022	TKT VOL	%
St. Johns	1,726	89,778	1.9%
Brevard	1,116	122,587	1%
Volusia	778	86,903	.9%
Seminole	766	56,615	1.35%
St. Lucie	545	87,153	.63%

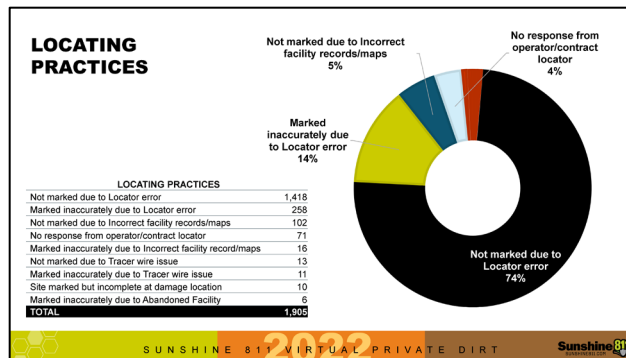
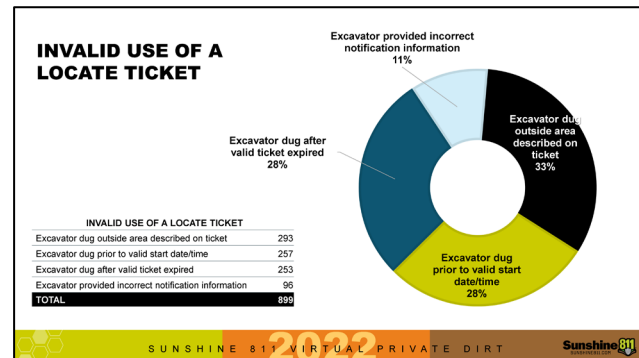
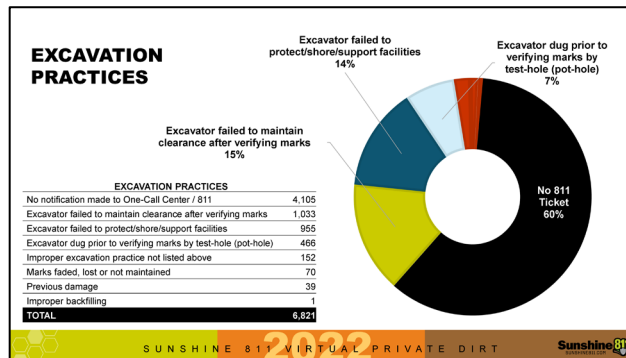
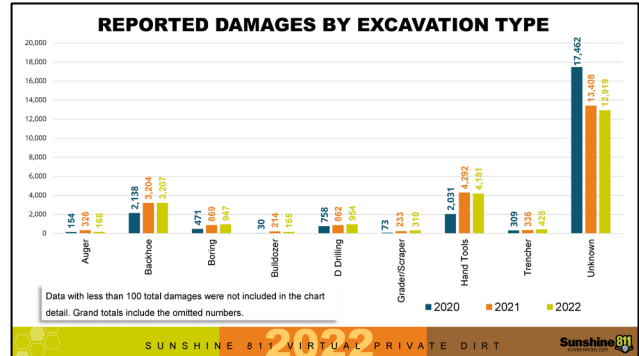
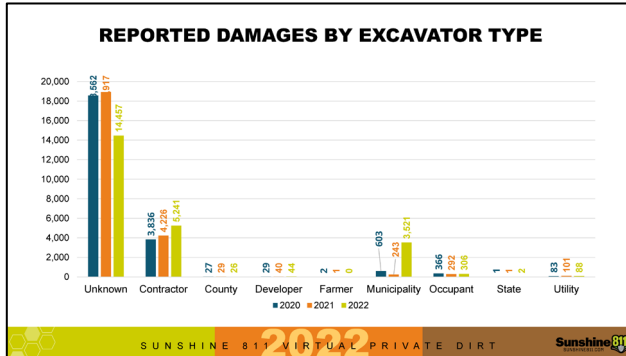


DAMAGES, TICKETS BY CALENDAR YEAR

	2020	2021	2022
Incoming Tickets	1,771,920	1,629,515	2,244,515
Total Damage Reports	23,509	23,851	23,685
Damages percentage of total incoming tickets	1.3%	1.5%	1%
Damages per 1,000 tickets	13.3	14	10.5




2022 Damage Information *continued*



2022 Excavator Survey

CONDUCTED BY MGH



Sunshine 811

Excavator, Member & Homeowner Research

Completed by MGH
UPDATED June 12, 2023

Objectives

To gauge homeowner awareness of and experience with the 811 process and to better understand excavator and member awareness and understanding of utility response and low impact markings.

Methodology

- Online survey of Florida homeowners, utility members, and professional excavators working in the state of Florida.
- Respondents were invited to participate in the survey from a list of contacts provided by Sunshine 811.
- We collected a total of 2,575 survey responses: 1,503 homeowner, 316 member and 753 excavator responses.

Exactix still causes some confusion among homeowners

While overall satisfaction with directions on how to create a ticket and the overall process of submitting tickets online has increased slightly since measured last year (+6% and +5%, respectively), there is still confusion among some homeowners. As a result, many end up calling in their locate request because they are not able to complete the process online.

Main concerns include technical verbiage, mapping issues, addresses not found in the system and issues finding the right place to submit locate requests.

Several homeowners also brought up that the online process is not mobile friendly.

Many homeowners are also unsure of the utility response process

Only 47% of homeowners were very familiar with their responsibility to check that all utilities have responded to their locate request. There is also some confusion among homeowners about the process of marking their underground utility lines.

Several homeowners stated that utilities were never marked in response to their locate request.

Others were unaware that not all utilities would be marked at the same time by the same person, and were surprised to have several locators show up at different times.

Locate and excavation delays are frequent

Only 24% of excavators say that excavation frequently starts exactly two business days after the locate request has been submitted.

19% say they frequently experience delays because not all utility members have responded to the ticket. An additional 39% say it happens sometimes.

59% of members say they don't have enough locate staff at least some of the time.

57% of excavators say that at least sometimes, not all utilities have been marked when excavation starts, and 51% of members say that excavation has started before they have marked their utilities.

Locate requests are often missing accurate information and mapping

While members are very satisfied with the 811 process and getting requests in a timely manner, they are less satisfied with excavators providing accurate mapping and accurate/complete ticket information.

Only 66% of excavators say they are very familiar with what specific site information they should include on the ticket and how large of an area it can include.

The majority of excavators submit locate requests online, but only 57% of them find the system very easy to use. However, while 71% of Exactix users are aware of the new training, only 48% have viewed it.

2022 Excavator Survey *continued*

Locate ticket renewals happen frequently

Ticket renewals is big issue causing the delays in excavation and locate markings.

44% of members say they frequently have to re-mark the same dig site because the ticket was renewed. 20% of excavators often experience having to renew a ticket for the same dig site – mainly because they either didn't start or finish excavating before the ticket expired.

32% of members say they frequently have to mark very large areas on the dig site and 38% of excavators say they prefer to always have an active ticket on larger dig site, as they don't always know the exact digging location on a daily basis.

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Excavators are unsure of the term low impact marking

Only 20% of excavators say they are very familiar with low impact markings (and additional 30% are somewhat familiar), and there also appears to be some confusion around especially white lining and how large of an area a ticket can cover.

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Excavators still need locate tickets before city and council permits are issued

One reason that excavation either doesn't start and is not complete before the locate ticket has expired could be that many need to submit locate requests before getting work permits.

31% of excavators say they are always required to obtain a locate ticket before being issued city or council permits, while an additional 30% say it is sometimes required.

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Executive summary recommendations

Increased emphasis on "after the notification" message information to homeowner audience, setting expectations about the locating process.

An all-stakeholder focus on improved usage of the system: better ticket scope from excavators (including usage of white lining) and more timely response from members/locators.

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Executive summary recommendations

Use more direct language with excavators when seeking to produce low impact marking. Use terms like "clearly define your work area" and "white line the proposed excavation" to connect with the excavators' actions that result in lower impact marking by facility operators.

Seek common sense changes to municipal/county building code regulations that require a Sunshine 811 ticket before a building permit can be issued. The life of an 811 ticket is much shorter than building permits, so the order should be reversed to prevent excess tickets. Consider researching data points on the number of renewed tickets issued to municipalities/counties over the last year to put a potential price tag on the problem.

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**SAFETY IS IN YOUR HANDS.
EVERY DIG. EVERY TIME.**

