



Sunshine811

Underground Facility Damage Prevention and Enforcement Review

Calendar Year 2020

||| Introduction

Sunshine 811 has been the leading authority on Florida's 811 Process and its role in underground facility damage prevention for more than two decades. Its mission is to promote and facilitate excavation safety and underground facility damage prevention to realize our vision of making Florida the safest place to dig.

We do this by operating a cost-efficient one-call and education center that takes an excavator's information and sends it to our member utility companies so they can locate and mark their underground facilities. In 2020, Sunshine 811 processed **1.8 million tickets and 13.6 million outbound transmissions** for our members that own and/or operate the thousands of miles of underground facility infrastructure (electric, gas, communications, water, and sewer lines) that keep Florida connected.

Educating our damage prevention stakeholders so they know and understand their responsibilities under the **Underground Facility Damage Prevention and Safety Act, Chapter 556, Florida Statutes**, is key to making the system work.

The 811 Process consists of six steps involving multiple stakeholders working together. It's a shared responsibility. But much like a bridge missing a span and doesn't reach the other side, so is the 811 Process when one or more stakeholders don't do their collective parts. That is why enforcement is so important in Florida.

In 2020, Chapter 556, F.S., was amended to expand enforcement responsibilities to the State Fire Marshal or his or her agents as provided in ss. 633.114 and 633.116; the fire chief of the special district, municipality, or county; or any local or state law enforcement officer, government code inspector, or code enforcement officer.

These enforcement agencies can issue citations for 13 noncriminal violations (five with enhanced penalties when PHMSA regulated gas lines are involved) and two misdemeanors. Additionally, an excavator can be asked to stop excavation or delay starting excavation until there has been compliance with the law.

The bill also defined and established high priority subsurface installation incident reporting requirements which is administered through the State Fire Marshal.

Section 556.117, F.S., requires Sunshine 811 to submit an Underground Facility Damage Prevention Review annually by October 1st to the Governor, the President of the Senate, and the Speaker of the House of Representatives to include an analysis of any complaints of an alleged violation under this chapter to identify issues or potential issues with damage prevention and enforcement, and make any recommendations for improving underground facility damage prevention and enforcement. The following documents and statistics were included in the analysis:

- 2020 Citation Summary: Chapter 556.107 Violations & Report of Infractions for 2020 (March 25, 2021, letter from Florida Court Clerks and Comptrollers on behalf of 67 county court clerks with list of 89 citations issued for Chapter 556 violations in 2020.)
- 2020 Damages Submitted Through Florida Virtual Private DIRT (VP-DIRT).
- COMPARISON: 2020 Citations Written to Number of Damages by County
- COMPARISON: 2020 Citations to Equivalent Categories in Noncompliance and DIRT
- 2020 Noncompliance Totals by County
- Excavator Research Survey of 916 Florida professional excavators who knew to contact 811 before digging.

Progress

Calendar year 2020 saw the highest volume of citations (89) written for violations of Chapter 556, F.S. Throughout 2020, Sunshine 811 made the following progress toward increasing awareness of the new enforcement provisions and furthering damage prevention initiatives in Florida:

- Translated *Understanding 2020 Legislative Changes* into Spanish.
- Developed a Chapter 556, F.S., Enforcement Card that outlines each noncriminal infraction and explains the most common exemptions.
- Rolled out a new website which includes an enhanced enforcement section (<https://www.sunshine811.com/enforcement>) with the following information:
 - Chapter 556, F.S., with links to each section.
 - List of the current violations.
 - Enforcement actions (citations written) by year.
 - Repository for annual *Underground Facility Damage Prevention and Enforcement Review*.
 - Information clarifying High Priority Subsurface Installations (HPSI), HPSI incidents, identifying HPSIs, and procedures when an incident occurs. Also published an HPSI Records Research and Retrieval Request form for state enforcement agency use when investigating HPSI incidents, determining a ticket’s validity and how to read a locate ticket.
- Educated 709 stakeholders on enforcing Chapter 556, F.S. Provided another 1,506 hours of education on our core courses to 1,260 stakeholders. When all individual educational outreach is factored in, we reached a total of 4,016 stakeholders with 2,438.25 hours of education.
- Developed a universal Chapter 556, F.S., citation template to be downloaded and modified for each enforcement agency’s use and posted it to our website’s enforcement section.
- Our spring 2020 campaign focused on counties where Florida’s Virtual Private DIRT showed higher damage numbers. As a result, we saw the following increases in web sessions: 1) Broward/Dade – 92%; 2) Duval/St. Johns combined – 47%; and Palm Beach – 77%. Overall campaign results:

2020 Stats

1,830,424
Incoming Tickets

13,597,451
Outbound Transmissions

23,415
Total Damages

13
Damages Per
1,000 Inbound Tickets

89
Total Citations Issued

Web Visits	Hand Dig Page	Homeowner Page	Digital Ads	Social Ads	
				Homeowner	Excavator
65% +	118% +	70% +	23.4M 20,409 conversions	12.1M (1.5M unique) .68% Click Through Rate	.29% Click Through Rate

||| Recommendations

Recommendations to improve underground facility damage prevention and safety in Florida

- Encourage open communication between stakeholders to foster understanding, respect, trust, and mutually beneficial solutions. Incorporate lessons learned into social media messages, email, and latest news posts.
- Sponsor collaborative meetings, roundtables or open forums for discussion and problem resolution, and promote their dates and availability. Invite stakeholders who are doing things the right way to illustrate how the system can work or how problem resolution has worked for them. Industry meetings (utility coordinating committees/groups, task forces, and industry specific groups) are also good opportunities to generate discussion on common issues.
- Provide and promote free in-person and online education to increase excavator, underground facility owner, homeowner, and public awareness of the requirements of Chapter 556, F.S., with special emphasis on the following areas:
 - Chapter 556.114 – Low Impact Marking Practices
 - Helps excavators understand and comply with the requirements for requesting and renewing 811 locate tickets only for excavation work to be performed during the 30-day ticket life.
 - Helps members and locators understand and comply with the requirements for marking the location of their underground facilities using flags, stakes or temporary, nonpermanent paint or other industry-accepted low impact marking practices.
 - Helps everyone by reducing unnecessary 811 locate ticket requests and excessive 811 locate ticket renewals; workload volume for locators; locating costs for members; and local government complaints about excessive and long-lasting underground utility locate paint marks in downtown areas and public roads, streets, and sidewalks.
 - Using the Sunshine 811 Positive Response System to help excavators determine the status of their 811 locate request tickets and when and where it is safe for them to dig.
 - More complete member reporting of excavation damages to their underground facilities to the Florida Virtual Private DIRT system to help Sunshine 811 develop targeted damage prevention education programs.

Recommendations for improving underground facility damage prevention law enforcement in Florida.

- Provide and promote free in-person and online education to state and local agencies that are authorized to enforce Chapter 556, F.S. (the State Fire Marshal or his or her agents as provided in ss. 633.114 and 633.116; the fire chief of the special district, municipality, or county; and local or state law enforcement officer, government code inspector, or code enforcement officer).
- Pursue opportunities to provide enforcement education at conferences and meetings of state and local agencies that are authorized to enforce Chapter 556, F.S.
- Provide assistance to the Office of the State Fire Marshal and the Florida Public Service Commission by participating in the annual PHMSA State Damage Prevention Law Enforcement Program Evaluations for Florida.

||| 2020 Citation Summary

Enforcement Totals

Total citations issued	89
Total fines levied	\$39,400
Total fines paid	\$29,890

Citations by County

County	Citations Written
Broward	58
Collier	2
Duval	16
Escambia	1
Gulf	1
Lake	1
Manatee	2
Okaloosa	4
Orange	1
Palm Beach	1
Volusia	2
Total	89

Violation Types

Violation	Citations Written
Excavation without proper notification	50
Excavation premature without markers or clearance	15
Failure to stop excavating when marks destroyed	3
False emergency	6
Failure to stop excavating when facility hit or damaged	13
Failure to mark underground facilities	1
Failure to follow low impact marking requirement to include no more than 30 days of work on a single ticket	1
Total	89

||| COMPARISON: 2020 Citations Written | Damages by County

County	Citations Written	Damages	Damage Rank
Dade	0	2,657	1
Broward	58	2,473	2
Duval	16	2,347	3
Orange	1	2,114	4
Palm Beach	1	1,898	5
St. Johns	0	1,874	6
Volusia	2	918	9
Escambia	1	510	11
Okaloosa	4	249	21
Lake	1	231	22
Manatee	2	176	26
Collier	2	130	29
Gulf	1	1	59

NOTE: Rank represents how each county compares to all 67 counties in Florida. A rank of one means the county has the highest number of reported damages whereas a rank of 67 means the county has the least number of reported damages.

NOTE: County represents the address of the citation recipient.

||| COMPARISON: 2020 Citations | Noncompliance | DIRT

Sunshine 811 has a noncompliance process where members and excavators can submit reports of alleged Chapter 556, F.S., noncompliance instances.

Sunshine 811 has no statutory authority to investigate reported incidents of non-compliance, to mediate disputes between excavators and members, to determine if violations of Chapter 556, F.S., have occurred, or to issue citations for violations of the law. Rather, it uses the process to provide an educational email and offer onsite or online education to the person alleged to be in noncompliance.

The table below takes the citations written and compares them to their noncompliance and Florida's Virtual Private Damage Information Reporting Tool (DIRT) equivalents.

	Citations Written	NC Equivalent	DIRT Equivalent
Excavation without proper notification	50	37	7,798
Excavation premature without markers or clearance	15	16	59
Failure to stop excavating when marks destroyed	3	0	37
False emergency	6	8	NA
Failure to stop excavating when facility hit or damaged	13	0	NA
Failure to mark underground facilities	1	869	1,724*
Failure to follow low impact marking requirement to include no more than 30 days of work on a single ticket	1	76	120
Total	89	1,006	9,613

*Failure to mark includes the following: incorrect facility records/maps (136), abandoned facility (13), incorrect facility record/maps (12), locator error (81), tracer wire issue (5), locator error (1,116), marked but incomplete at damage location (113), and no response from operator/contract locator (148).

2020 Citations Written

Chapter 556, Florida Statutes, 2020 annual violation report

County	County #	UCN	Enforce Entity	Offense Date	Statute	Statute Description	Name	Address 1	City/State/Zip	\$ Due	\$ Paid
BROWARD	6	062020IN00323A 88810	PD	1/6/2020	556.105(1)	Notice of Proposed Excavation	BETANCOURT-CUE, JOSE	5555 NW 5TH ST	MIAMI, FL 33126	\$505	\$500
BROWARD	6	062020IN001706A 88810	PD	1/29/2020	556.105(1)	Notice of Proposed Excavation	BATTLE, BREYON DURAN	105 NW 109TH AVE	PEMBROKE PINES, FL 33026	\$510	\$510
BROWARD	6	062020IN002755A 88810	PD	2/4/2020	556.105(1)	Notice of Proposed Excavation	Seals, Leonard Franklin	360 NE 58th ST	Fort Lauderdale, FL 33334	\$505	\$0
BROWARD	6	062020IN002768A 88810	PD	2/11/2020	556.105(1)	NOTICE OF PROPOSED EXCAVATION	CACERES, MICHAEL MATTHEW	8875 SW 172ND AVE	MIAMI, FL 33196	\$105	\$105
BROWARD	6	062020IN003214A 88810	PD	2/11/2020	556.105(12)	CEASE EXCAVATION DAMAGE TO UNDERGROUND FACILITY	CACERES, MICHAEL MATTHEW	8875 SW 172ND AVE	MIAMI, FL 33196	\$105	\$105
BROWARD	6	062020IN003498A 88810	PD	2/14/2020	556.105(12)	Cease Excavation Damage to Underground Facility	TAGGART, MICHAEL J	11 ELTON PL	BOYNTON BEACH, FL 33426	\$510	\$510
BROWARD	6	062020IN003499A 88810	PD	2/14/2020	556.105(1)	Notice of Proposed Excavation	TAGGART, MICHAEL J	11 ELTON PL	BOYNTON BEACH, FL 33426	\$510	\$510
BROWARD	6	062020IN003500A 88810	PD	2/14/2020	556.105(1)	Notice of Proposed Excavation	RIVERA, OLSEN ORLANDO	5735 MANGO RD	WEST PALM BEACH, FL 33413	\$505	\$505
BROWARD	6	062020IN003501A 88810	PD	2/14/2020	556.105(12)	Cease Excavation Damage to Underground Facility	RIVERA, OLSEN ORLANDO	5735 MANGO RD	WEST PALM BEACH, FL 33413	\$505	\$505
BROWARD	6	062020IN004538A 88810	PD	2/19/2020	556.109(2)	Falsefully notify system of emergency situation	PULLES, ALEJANDRO ANDRES	7936 NW 162ND ST	MIAMI LAKES, FL 33016		DISM
BROWARD	6	062020IN005853A 88810	PD	2/21/2020	556.105(1)	Notice of Proposed Excavation	SCIARRONI, MICHAEL G	1121 SW 12TH TER	POMPANO BEACH, FL 33060	\$505	\$500
BROWARD	6	062020IN006586A 88810	PD	4/3/2020	556.105(1)	NOTICE OF PROPOSED EXCAVATION	DE ALMEIDA MORALES, NEDILSON	5025 WILES RD	COCONUT CREEK, FL 33073	\$505	\$505
BROWARD	6	062020IN006587A 88810	PD	4/3/2020	556.105(12)	Cease Excavation Damage to Underground Facility	DE ALMEIDA MORALES, NEDILSON	5025 WILES RD	COCONUT CREEK, FL 33073	\$500	\$500
BROWARD	6	062020IN006938A 88810	PD	2/28/2020	556.105(1)	Notice of Proposed Excavation	Acosta, Jose	3890 NW 9th AVE	Hialeah, FL 33012	\$505	\$505
BROWARD	6	062020IN006939A 88810	PD	4/24/2020	556.105(1)	Notice of Proposed Excavation	MOODY, GREGORY JOEL	13654 59TH CT N	ROYAL PALM BEACH, FL 33391	\$505	\$505
BROWARD	6	062020IN006940A 88810	PD	4/28/2020	556.105(1)	Notice of Proposed Excavation	HIDALGO, LEINER	6843 SW 21ST ST	MIAMI, FL 33155	\$505	\$505
BROWARD	6	062020IN006941A 88810	PD	4/28/2020	556.105(1)	Notice of Proposed Excavation	RODRIGUEZ, NORBERTO	36 NE 11TH ST	HOMESTEAD, FL 33030	\$505	\$505
BROWARD	6	062020IN006946A 88810	PD	4/24/2020	556.105(12)	Cease Excavation Damage to Underground Facility	MOODY, GREGORY JOEL	13659 59TH CT N	ROYAL PALM BEACH, FL 33411	\$505	\$505
BROWARD	6	062020IN007160A 88810	PD	5/26/2020	556.105(6)	Avoidance of Excavation	MEJIA, JOSE ISRAEL	2190 NE 1ST LN	BOYNTON BEACH, FL 33435	\$505	\$505
BROWARD	6	062020IN007204A 88810	UNK	5/20/2020	556.105(1)	NOTICE OF PROPOSED EXCAVATION	Artis, Muhammad A	2413 MAIN STREET	MIRAMAR, FL 33025	\$505	\$505
BROWARD	6	062020IN007330A 88810	UNK	6/18/2020	556.105(1)	Notice of Proposed Excavation	VILLY, ISRAEL JACK	6491 INDIAN TRAIL RANCH R	LOXAHATCHEE, FL 33470	\$510	\$510
BROWARD	6	062020IN007331A 88810	PD	6/17/2020	556.105(1)	NOTICE OF PROPOSED EXCAVATION	PALMERI, MICHAEL CHRISTOPHER	2325 SNEED RD	FORT PIERCE, FL 34945	\$205	\$205
BROWARD	6	062020IN007332A 88810	PD	6/9/2020	556.105(12)	Cease Excavation Damage to Underground Facility	LONG, WILLIAM JOSHUA	521 SW 11TH CT	FORT LAUDERDALE, FL 33335	\$505	\$505
BROWARD	6	062020IN007333A 88810	PD	6/9/2020	556.105(1)	Notice of Proposed Excavation	LONG, WILLIAM JOSHUA	521 SW 11TH CT	FORT LAUDERDALE, FL 33335	\$505	\$505

County	County #	UCN	Enforce Entity	Offense Date	Statute	Statute Description	Name	Address 1	City/State/Zip	\$ Due	\$ Paid
BROWARD	6	062020IN007777A 88810	PD	5/20/2020	556.105(1)	Notice of Proposed Excavation	KORCE, STEPHEN ANDREW	1040 SW 28TH ST	FORT LAUDERDALE, FL 33315		DISM
BROWARD	6	062020IN007778A 88810	PD	7/15/2020	556.105(12)	Cease Excavation Damage to Underground Facility	Exposito, Rene R	4600 NE 3rd TER	Fort Lauderdale, FL 33334	\$505	\$0
BROWARD	6	062020IN007779A 88810	PD	7/15/2020	556.105(1)	Notice of Proposed Excavation	Exposito, Rene R	4600 NE 3rd TER	Fort Lauderdale, FL 33334	\$505	\$0
BROWARD	6	062020IN007780A 88810	PD	7/29/2020	556.105(12)	Cease Excavation Damage to Underground Facility	Meyer, Dane Laskas	6043 Golf Vista WAY	Boca Raton, FL 33433	\$505	\$0
BROWARD	6	062020IN007782A 88810	PD	8/12/2020	556.105(1)	Notice of Proposed Excavation	CONCEPCION, YOED FRANCIS	7908 SHALIMAR ST	MIRAMAR, FL 33023	\$505	\$505
BROWARD	6	062020IN007783A 88810	PD	8/13/2020	556.105(6)	Avoidance of Excavation	RUTHERFORD, KEVIN	5562 1ST RD	LAKE WORTH, FL 33467	\$505	\$505
BROWARD	6	062020IN007789A 88810	PD	8/18/2020	556.105(1)	Notice of Proposed Excavation	Cruz, Josue Orlando	1962 SE 3rd DR	Homestead, FL 33033	\$505	\$0
BROWARD	6	062020IN008069A 88810	PD	8/27/2020	556.105(12)	Cease Excavation Damage to Underground Facility	GANEVA, DAN REMUS	2839 DEWEY ST	HOLLYWOOD, FL 33020	\$510	\$510
BROWARD	6	062020IN008070A 88810	PD	8/27/2020	556.105(1)	Notice of Proposed Excavation	GANEVA, DAN REMUS	2839 DEWEY ST	HOLLYWOOD, FL 33020	\$510	\$510
BROWARD	6	062020IN008518A 88810	PD	9/10/2020	556.105(1)	Notice of Proposed Excavation	Fisher, David	160 St Cloud Ln	Boca Raton, FL 33431	\$505	\$0
BROWARD	6	062020IN008779A 88810	PD	10/8/2020	556.109(2)	Falsely notify system of emergency situation	MURILLO, CHRISTIAN	2715 TIGER TALE AVE, Apt 509	COCONUT GROVE, FL 33133	\$505	\$505
BROWARD	6	062020IN008781A 88810	PD	10/7/2020	556.105(6)	Avoidance of Excavation	AMADOR, LAZARO CAMEJO	15490 SW 240TH STREET	HOMESTEAD, FL 33032	\$505	\$505
BROWARD	6	062020IN008784A 88810	PD	10/7/2020	556.105(6)	Avoidance of Excavation	AMADOR, LAZARO	15490 SW 240TH STREET	HOMESTEAD, FL 33032	\$505	\$505
BROWARD	6	062020IN008785A 88810	PD	10/6/2020	556.105(1)	Notice of Proposed Excavation	Blanco, Eliezer	12503 SW 112 Ter	Miami, FL 33186	\$505	\$0
BROWARD	6	062020IN008786A 88810	PD	10/6/2020	556.105(12)	Cease Excavation Damage to Underground Facility	Blanco, Eliezer	12503 SW 112 Ter	Miami, FL 33186	\$505	\$0
BROWARD	6	062020IN009501A 88810	PD	10/26/2020	556.109(2)	Falsely notify system of emergency situation	GONZALEZ, DARRYL	13418 RAINBOW LN	CLERMONT, FL 34715	\$505	\$505
BROWARD	6	062020IN009502A 88810	PD	10/22/2020	556.105(6)	Avoidance of Excavation	Carranza, Francisco	17360 SW 232nd Street, Lot 5	Miami, FL 33170	\$505	\$0
BROWARD	6	062020IN009503A 88810	PD	10/19/2020	556.105(1)	Notice of Proposed Excavation	TAVERA, JORGE ALBERTO	10781 SW 131ST AVE	MIAMI, FL 33186	\$510	\$510
BROWARD	6	062020IN010003A 88810	PD	10/29/2020	556.105(1)	Notice of Proposed Excavation	LAMAR JR, ROBERT LEE	3385 NW 23RD STREET	LAUDERDALE LAKES, FL 33311	\$510	\$510
BROWARD	6	062020IN010004A 88810	PD	10/29/2020	556.105(1)	Notice of Proposed Excavation	TREJOS, CHARLY	1608 CORAL AVE	N. LAUDERDALE, FL 33068	\$505	\$500
BROWARD	6	062020IN010499A 88810	PD	11/18/2020	556.105(12)	Cease Excavation Damage to Underground Facility	ELLIS, GREGGORY AARON	1102 N FEDERAL HWY	LAKEWORTH, FL 33460	\$510	\$510
BROWARD	6	062020IN010507A 88810	PD	11/16/2020	556.105(1)	Notice of Proposed Excavation	BARROSO, MARCOS	16702 NW 39TH CT	MIAMI GARDENS, FL 33055	\$510	\$510
BROWARD	6	062020IN010780A 88810	PD	12/2/2020	556.105(12)	Cease Excavation Damage to Underground Facility	GAMEZ, CHRISTIAN	13501 SW 6TH ST	DAVIE, FL 33325	\$510	\$510
BROWARD	6	062020IN010781A 88810	PD	12/2/2020	556.105(1)	Notice of Proposed Excavation	ROVIRA, ALVARO FRANCISCO	201 SW 192ND TER	PEMBROKE PINES, FL 33029	\$505	\$500
BROWARD	6	062020IN010782A 88810	PD	12/2/2020	556.105(1)	Notice of Proposed Excavation	GAMEZ, CHRISTIAN	13501 SW 6TH ST	DAVIE, FL 33325	\$510	\$510
BROWARD	6	062020IN011042A 88810	PD	12/7/2020	556.105(1)	Notice of Proposed Excavation	STINSON, JAMES PATRICK	2185 BIG WOOD CAY	WEST PALM BEACH, FL 33411	\$510	\$510
BROWARD	6	062020IN011045A 88810	PD	12/9/2020	556.105(6)	Avoidance of Excavation	MITCHELL, JAMES TERRELL	13 SUNSHINE PR	HATTIEBURG, MS 39402	\$505	\$505
BROWARD	6	062020IN011046A 88810	PD	12/9/2020	556.105(6)	Avoidance of Excavation	MITCHELL, JAMES TERRELL	13 SUNSHINE DRIVE	HATTIEBURG, MS 38402	\$505	\$505
BROWARD	6	062020IN011406A 88810	PD	12/17/2020	556.109(2)	Falsely notify system of emergency situation	Blanco, Brian J	100 S G ST	Lake Worth, FL 33460	\$505	\$505

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BROWARD	6	062020IN011407A 88810	PD	12/17/2020	556.109(2)	Falsely notify system of emergency situation	Blanco, Brian J	100 S G ST	Lake Worth, FL 33460	\$505	\$505
BROWARD	6	062020IN011408A 88810	PD	12/17/2020	556.105(1)	NOTICE OF PROPOSED EXCAVATION	DANIELS, BRIAN RICHARD	3350 EL JARDIN DR	HOLLYWOOD, FL 33024		DISM
BROWARD	6	062020IN011409A 88810	PD	12/17/2020	556.105(12)	CEASE EXCAVATION DAMAGE TO UNDERGROUND FACILITY	DANIELS, BRIAN RICHARD	3350 EL JARDIN DR	HOLLYWOOD, FL 33024		DISM
BROWARD	6	062020IN011410A 88810	PD	12/21/2020	556.105(6)	Avoidance of Excavation	STRAUSS, PETER GRANT	823 SW 14TH ST	FT. LAUDERDALE, FL 33315	\$505	\$500
BROWARD	6	062020IN011411A 88810	PD	12/17/2020	556.105(1)	NOTICE OF PROPOSED EXCAVATION	DANIELS, BRIAN RICHARD	3350 EL JARDIN DR	HOLLYWOOD, FL 33024		DISM
COLLIER	11	112020IN000060A XXXXX	Code Enf	1/15/2020	556.1056)a)	Excavator fail to avoid excavation	G 3 Group	19075 W Dixie Hwy	Miami, FL 33180	\$505	\$505
COLLIER	11	112020IN000524A XXXXX	Code Enf	6/30/2020	556.105(1)	Fail to Notify Before Excavation	Usa Infinite Connection	1330 Ne 13Th Pl	Cape Coral, FL 33909	\$510	\$510
DUVAL	16	162020IN001307A XXXXX	Sheriff	1/17/2020	556.105(6)	Failure to use reasonable care	ALONZO, MARIO F.	401 Century 21 Dr.	Jacksonville, FL 32216	\$500	\$500
DUVAL	16	162020IN004124A XXXMA	Sheriff	3/3/2020	556.105(1)(A)	Notice of Proposed Excavation	WHEATLEY, AUSTIN T.	1505 Plawfield Ave	Orange Park, FL 32073	\$505	\$0
DUVAL	16	162020IN005512A XXXMA	PD	3/25/2020	556.105(6)	Avoidance of Excavation	DANESE, JOSEPH PATRICK	747 Julington Creek Rd	Jacksonville, FL 32221	\$500	\$500
DUVAL	16	162020IN005518A XXXMA	PD	3/24/2020	556.105(6)	Avoidance of Excavation	TILLMAN, ZACHARY L	3996 County Meadows Dr	Jacksonville, FL 32217	\$500	\$500
DUVAL	16	162020IN006096A XXXMA	Sheriff	4/6/2020	556.105(6)	Avoidance of Excavation	ARMAS, DANIEL	140 Robinhood Dr	Deland, FL 32724	\$505	\$505
DUVAL	16	162020IN008332A XXXMA	Sheriff	5/22/2020	556.105(6)	Avoidance of Excavation	ABOYTES, HERNANDEZ FABIAN	9424 Bay Meadows Rd	Jacksonville, FL 32256	\$505	\$0
DUVAL	16	162020IN009270A XXXMA	Sheriff	6/17/2020	556.105(6)	Avoidance of Excavation	PRESTO PLUMBING,	6114 Goodman Rd	Jacksonville, FL 32244	\$505	\$505
DUVAL	16	162020IN009682A XXXMA	Sheriff	6/16/2020	556.105(1)(A)	Notice of Proposed Excavation	CANADAY CONSTRUCTION,	PO Box 687	MacClenny, FL 32063	\$500	\$500
DUVAL	16	162020IN010075A XXXMA	Sheriff	6/26/2020	556.109(2)	Falsely notify system of emergency situation	PRESTO PLUMBING,	6114 Goodman Rd	Jacksonville, FL 32244	\$500	\$500
DUVAL	16	162020IN010300A XXXMA	Sheriff	7/3/2020	556.105(11)	Failure to stop excavation when route no longer visible	Infinite Communication	4026 University Blvd S	Jacksonville, FL 32233	\$500	DISM
DUVAL	16	162020IN010300A XXXMA	Sheriff	7/3/2020	556.105(11)	Failure to stop excavation when route no longer visible	Gongora Underground	4026 University Blvd S	Jacksonville, FL 32233	\$500	\$0
DUVAL	16	162020IN011317A XXXMA	Sheriff	7/23/2020	556.114(3)	Failure to identify are in notice	GONZE, GUSTAUD V	11682 Wellington Way	Jacksonville, FL 32223	\$505	\$0
DUVAL	16	162020IN011922A XXXMA	Sheriff	8/10/2020	556.114(1)	Failure to mark area of excavation	MASTER CABLE SERVICE,	10961 Burnt Mill Rd	Jacksonville, FL 32256	\$505	\$0
DUVAL	16	162020IN014883A XXXMA	Sheriff	10/8/2020	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	ACKERMAN, KYLE THOMAS	10950 New Berlin Rd	Jacksonville, FL 32226	\$500	\$500
DUVAL	16	162020IN015426A XXXMA	Sheriff	9/3/2020	556.105(11)	Notice of Proposed Excavation	WILLIAMS, JERMAINE	9780 Creekfront Rd, 618	Jacksonville, FL 32256		DISM
DUVAL	16	162020IN016163A XXXMA	Sheriff	11/3/2020	556.105(1)(A)	EXCAVATION - FAILURE TO PROVIDE VALID INFORMATION	BENTON, JOHN BURNETT IV	1692 Anders Way	Orange Park, FL 32073	\$525	\$125
ESCAMBIA	17	172020IN003345X XXAXX	State Agency FWCC	7/23/2020	556.105	UNDERGROUND FACILITY SAFETY INFRACTION VIOLATION	ADAMS, WILL	5802 RAWSON LN	PENSACOLA, FL 32503	\$505	\$500
GULF	23	232020IN000112I NAXMX	Sheriff	8/11/2020	556.107.1C	FAILURE TO PROVIDE INFORMATION TO SUNSHINE STATE-ONE CALL BE	NUNNERY, BENJAMIN DEWEY III	198 FIELD ROAD	WEWAHITCHKA, FL 32465	\$500	\$500
LAKE	35	352020IN004807A XXXXX	Code Enf	9/21/2020	556.1051)	FAILURE TO PROVIDE PROPER INFO BEFORE EXCAVATION	WOOLFORK, INA S	1509 CR 222	WILDWOOD, FL 34785	\$505	\$505
MANATEE	41	412020MO000395 MIAXMA	Code Enf	1/24/2020	556.107.1	FAILURE TO PROVIDE NOTICE TO SUNSHINE STATE-ONE CALL BEFORE	STEFFEN, KEITH PAUL	1482 PURPLE LN	NORTH PORT, FL 34286-8770	\$505	\$505

County	County #	UCN	Enforce Entity	Offense Date	Statute	Statute Description	Name	Address 1	City/State/Zip	\$ Due	\$ Paid
MANATEE	41	412020MO001561 MIAXMA	Unk	5/1/2020	556.107.1	FAILURE TO PROVIDE NOTICE TO SUNSHINE STATE-ONE CALL BEFORE	BATJIKA, SEAN	PO BOX 1865	BRADENTON, FL 34206	\$500	\$500
OKALOOSA	46	462020MO000163 XXXAFX	Code Enf	1/14/2020	556.105(1)	FAIL TO PROVIDE INFO BEFORE EXCAVATING	LEMASTERS, DUSTIN E	PO BOX 4283	Fort Walton Beach, FL 32549	\$7	\$7
OKALOOSA	46	462020MO000163 XXXAFX	Code Enf	1/14/2020	556.105(1)	FAIL TO PROVIDE INFO BEFORE EXCAVATING	LEMASTERS, DUSTIN E	PO BOX 4283	Fort Walton Beach, FL 32549	\$505	\$505
OKALOOSA	46	462020MO001737 XXXAFX	Code Enf	5/12/2020	556.105(1)	FAIL TO PROVIDE INFO BEFORE EXCAVATING	PARRETT, MARK L	69 WAYNELL CIR	FORT WALTON BEACH, FL 3254	\$505	\$0
OKALOOSA	46	462020MO001774 XXXAFX	Code Enf	5/15/2020	556.105(1)	FAIL TO PROVIDE INFO BEFORE EXCAVATING	LYNN, KEVIN RICHARD	592 FAIRWAY COURT	FORT WALTON BEACH, FL 3254	\$505	\$0
ORANGE	48	482020MM00724 3000AOX	State Agency	7/10/2020	556.107(1)(C)	NO PROPER NOTICE OF PROPOSED EXCAVATION	STORY, GARY MICHAEL	2001 N ANDREWS AVE	POMPANO BEACH, FL 33069		DISM
PALM BEACH	50	502020IN001255A XXSB	State Agency	8/5/2020	556.105(1)	UNDERGROUND FACILITY CITATION - FAILURE TO PROVIDE PROPER IN	PACHECO VIVES, DEGLIS	329 W 68TH ST, Apt 204	HIALEAH, FL 33014	\$505	\$0
VOLUSIA	64	642020IN100465X XIADL	State Agency FHP	7/9/2020	556.105(1)	FAIL PROVIDE PROP.NOTICE OF PROPOSED EXCAVATION	TOTAL PREMIER CONSTRUCTION	1725 JESSAMINE AVE	ORLANDO, FL 328069	\$58	\$58
VOLUSIA	64	642020IN300132X XIADB	State Agency FHP	4/17/2020	556.105(1)	NO PROPER NOTICE OF PROPOSED ESCAVATION	MUSGROVE CONSTRUCTION INC	8708 US HWY 90	LIVE OAK, FL 32060-7162	\$505	\$505
										\$39,400	\$29,890



FCCC | 3544 Maclay Blvd | Tallahassee, Florida 32312 | (850) 921-0808

March 25, 2021

Mr. John Kohnke, Domestic Security Coordinator
Division of the State Fire Marshall
Florida Department of Financial Services
200 East Gaines St.
Tallahassee, FL 32399-0322

Dear Mr. Kohnke:

Attached is a listing of the chapter 556 citations Florida's Clerks have on file as being written for calendar year 2020. The report lists the name and address of the member or excavator who committed each infraction and indicates whether or not the civil penalty for the infraction was paid.

We are aware that section 556.107(2), Florida Statutes, was amended by the 2020 Legislature to add to the information required to be on this report; however, not all of those fields are captured on the citation.

For calendar year 2020, the attached record shows that 89 tickets were written for this violation. The citation data includes the date of the infraction, the enforcement agency, the name and address of the violator, the statute violated and the amount assessed and paid, by county. To attest this number was correct, we asked all 67 Clerks to verify the data, confirming whether or not they had any additional citations written for chapter 556 violations. No citations were found to have been omitted from this report.

Thank you for the opportunity to provide this report on behalf of Florida's Clerks of Court.

Sincerely,

Chris Hart IV
Chief Executive Officer
Florida Court Clerks & Comptrollers

Cc: Mark Sweet, Director, Sunshine State One-Call

Tara S. Green
Clay County
President

Angelina "Angel" Colonnese, Esq.
Manatee County
President-Elect

Carolyn Timmann
Martin County
Vice President

Barry Baker
Suwannee County
Treasurer

Tiffany Moore Russell, Esq.
Orange County
Secretary

Chris Hart IV
Chief Executive
Officer

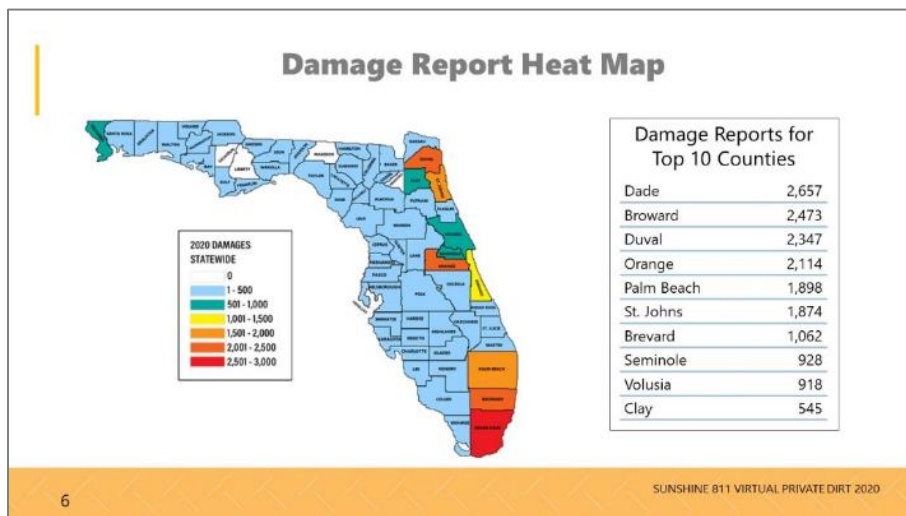
FLCLERKS.COM

2020 Noncompliance Totals

Member Noncompliance Reports	1,310
Excavator Noncompliance Reports	134
Total Noncompliance Reports	1,444

County	Excavator	Member	County	Excavator	Member
Alachua		18	Lake	4	6
Bay		4	Lee	3	8
Brevard	0	51	Levy	0	18
Broward	2	74	Manatee	1	1
Charlotte	2	5	Marion	6	3
Citrus	0	5	Martin	2	31
Clay		40	Okeechobee	0	3
Collier	0	3	Orange	11	131
Columbia		4	Osceola	6	13
Dade	2	81	Palm Beach	20	141
Desoto	0	1	Pasco	2	62
Duval	9	17	Pinellas	2	332
Escambia	2	61	Polk	7	8
Glades	0	4	Santa Rosa	0	3
Hendry	0	3	Sarasota	10	17
Highlands	0	0	Seminole	17	31
Hillsborough	14	79	St. Johns	3	11
Indian River	1	9	St. Lucie	3	6
Jackson	0	1	Sumter	0	1
Lafayette	1	0	Volusia	4	24

2020 Damages Submitted Through Florida Virtual Private Damage Information Reporting Tool (DIRT)

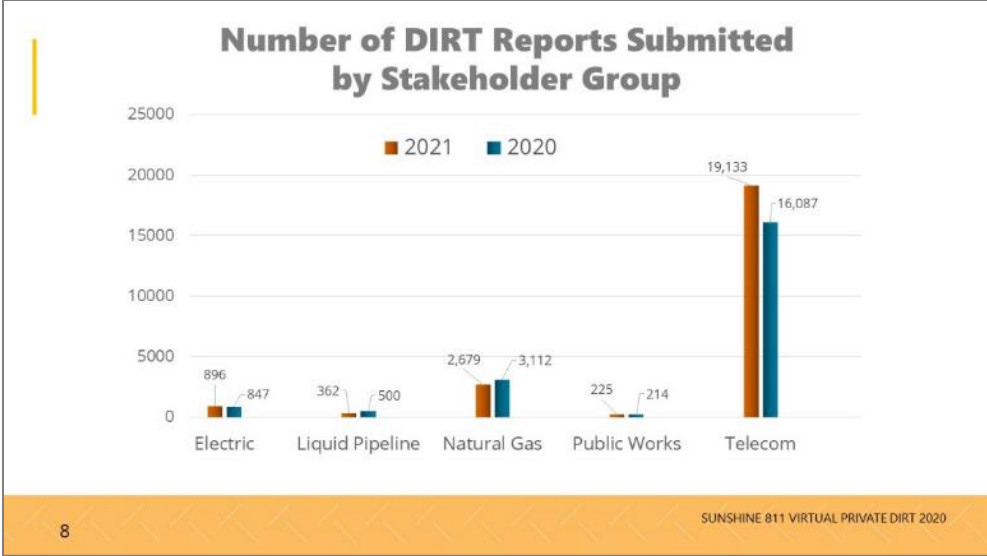


Locate Ticket Status for Facility Affected

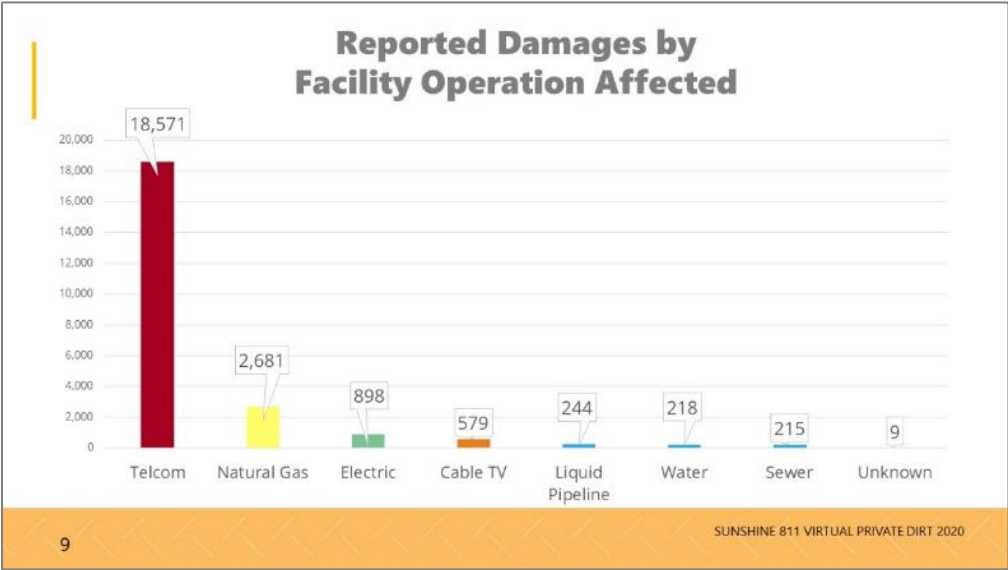
Facility	Locate Ticket?	
	Yes	No
Distribution	3,889	4,756
Gathering	13	10
Service Drop	1,201	13,406
Transmission	24	9
Unknown	18	89

7

SUNSHINE 811 VIRTUAL PRIVATE DIRT 2020



8



9

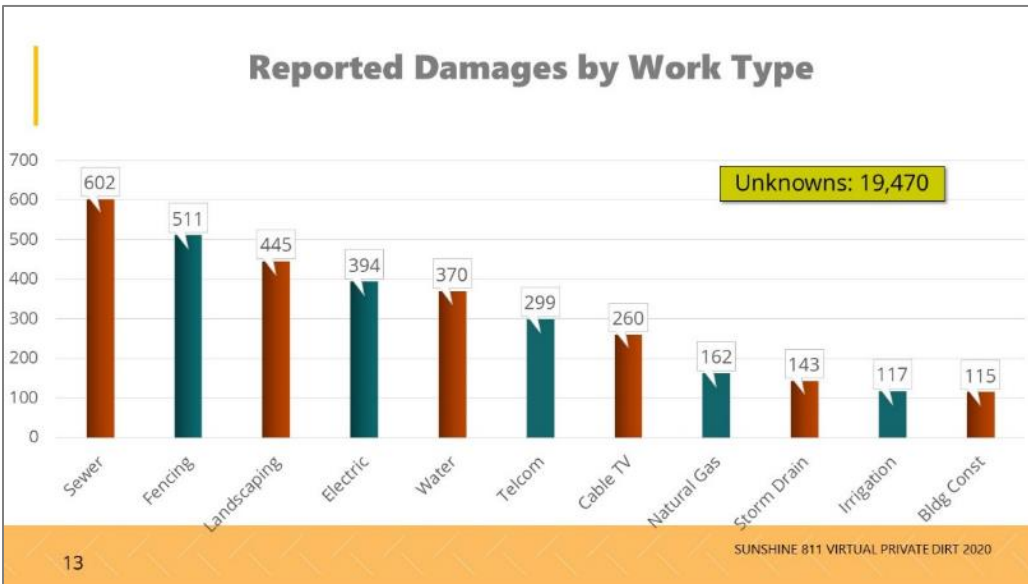
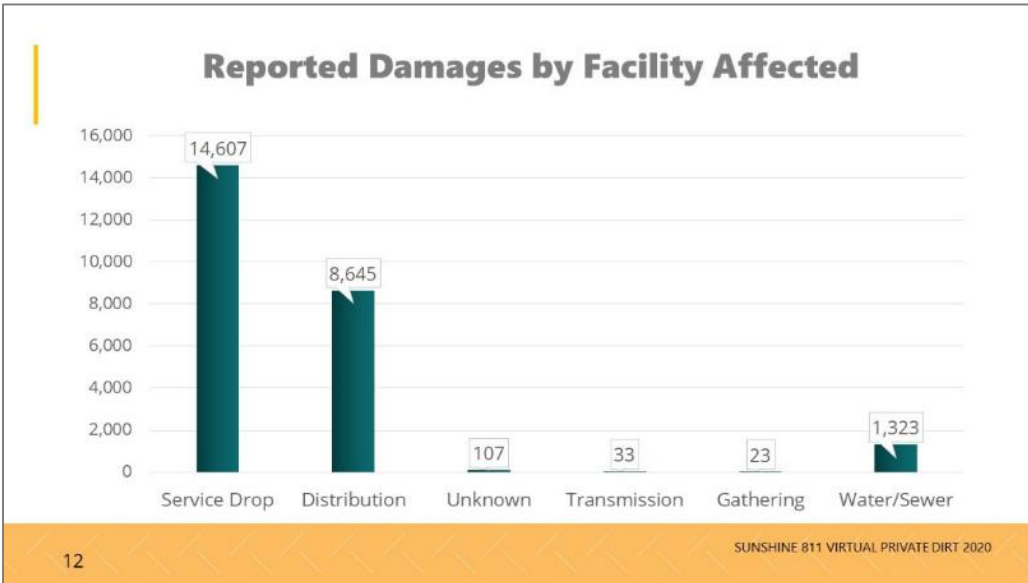
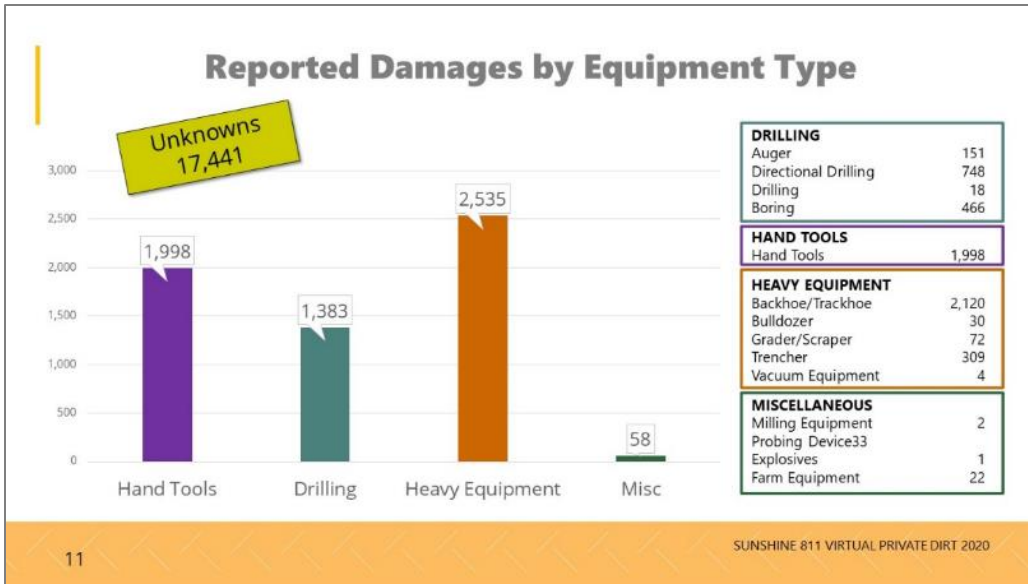
Reported Damages by Excavator Type

Excavator	3,795
Municipality	603
Occupant	339
Utility	70
County	27
Developer	22
Traffic Signal	2
Farmer	1

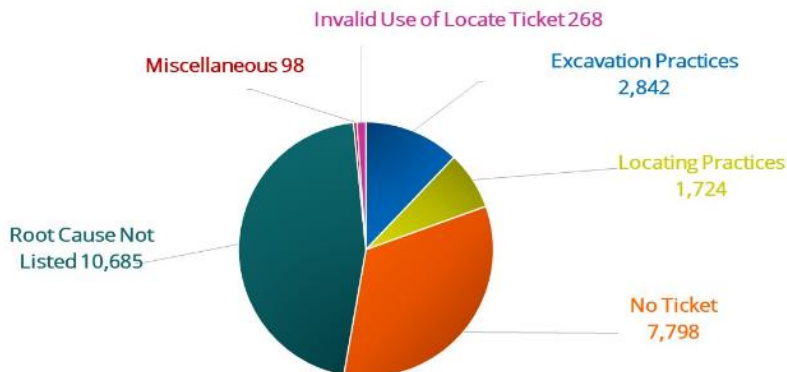
Unknowns: 18,556

SUNSHINE 811 VIRTUAL PRIVATE DIRT 2020

10



Root Causes for Reported Damages



14

SUNSHINE 811 VIRTUAL PRIVATE DIRT 2020

Identified Root Causes for Reported Damages

● No Ticket
 ● Excavation Practices
 ● Locating Practices
 ● Invalid use of Locate Ticket
 ● Miscellaneous

Key	Root Cause	Count	Key	Root Cause	Count
❌	Root Cause not listed above (comment required)	10,685	✅	Deteriorated facility	82
❌	No locate request	7,798	✅	Marked inaccurately due to Locator error	81
✅	Improper excavation practice not specified	1,613	❌	Excavator dug prior to valid start date/time	59
✅	Not marked due to Locator error	1,116	✅	Not marked due to Abandoned facility	46
✅	Excavator failed to maintain clearance after verifying marks	634	✅	Unlocatable facility	41
✅	Excavator dug prior to verifying marks by test-hole	328	✅	Marks faded, lost or not maintained	37
✅	No response from operator/contract locator	148	❌	Previous damage	16
✅	Not marked due to Incorrect facility records/maps	136	✅	Marked inaccurately due to Abandoned Facility	13
❌	Excavator dug after valid ticket expired	125	✅	Not marked due to Tracer wire issue	13
❌	Excavator dug outside area described on ticket	120	✅	Marked inaccurately due to Incorrect facility record/maps	12
✅	Site marked but incomplete at damage location	113	✅	Marked inaccurately due to Tracer wire issue	5
✅	Excavator failed to protect/shore/support facilities	109	✅	Improper backfilling	1
❌	Excavator provided incorrect notification information	84			


15

SUNSHINE 811 VIRTUAL PRIVATE DIRT 2020



Sunshine 811

EXCAVATOR RESEARCH



RESPONDENT PROFESSIONAL PROFILE

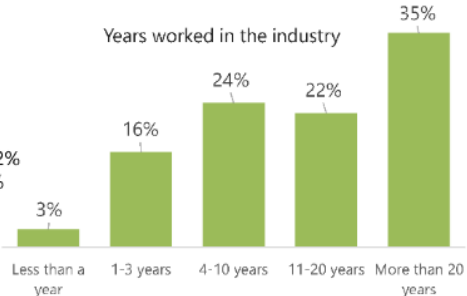
Top excavator industries:

1. Excavation/site preparation: 32%
2. Utility installation/repair: 27%
3. Landscaping: 22%
4. Plumbing: 15%
5. Fencing: 15%


Top excavator roles:

1. Owner or executive level: 32%
2. Manager or supervisor: 25%
3. Admin assistant: 14%
4. Office manager: 11%

Years worked in the industry




Years worked in the industry	Percentage
Less than a year	3%
1-3 years	16%
4-10 years	24%
11-20 years	22%
More than 20 years	35%



GEOGRAPHIC REPRESENTATION

Surveyed excavators perform the majority of their work in:

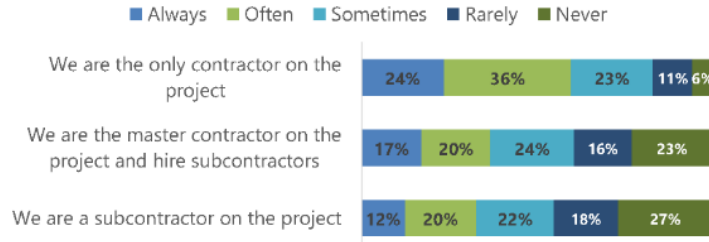
1. West Florida: 24%
2. North Florida: 21%
3. Central Florida: 29%
4. South Florida: 25%
5. Outside the state of Florida: 1%





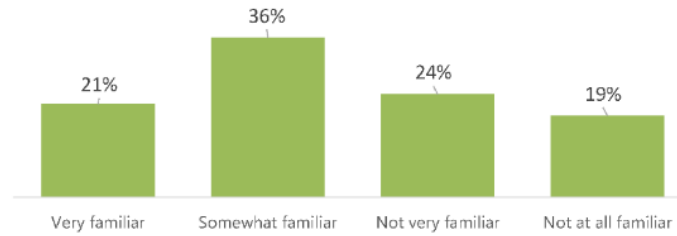
PROJECT CONTRACTOR STATUS

Majority of excavators are often or always the only contractors on their projects, but some also work with other contractors on excavation sites.

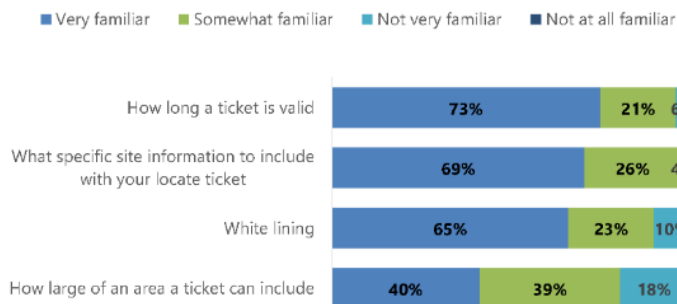


SMALL MAJORITY ARE AT LEAST FAMILIAR WITH LOW IMPACT MARKING PRACTICES

57% of excavators are at least somewhat familiar with low impact marking practices



FAMILIARITY WITH ELEMENTS OF LOW IMPACT MARKETING PRACTICES

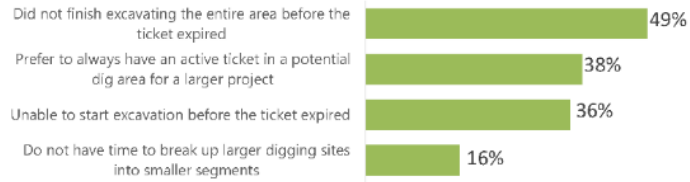




RENEWING TICKETS

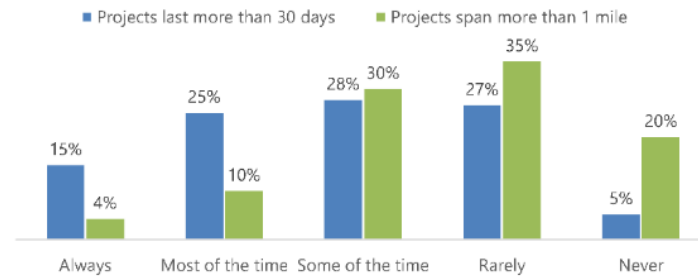
44% of surveyed excavators say they need to renew a locate ticket for the same dig site area at least some of the time.

- **8%** always need to renew
- **10%** need to renew most of the time
- **26%** renew some of the time
- **43%** renew rarely
- **13%** never renew



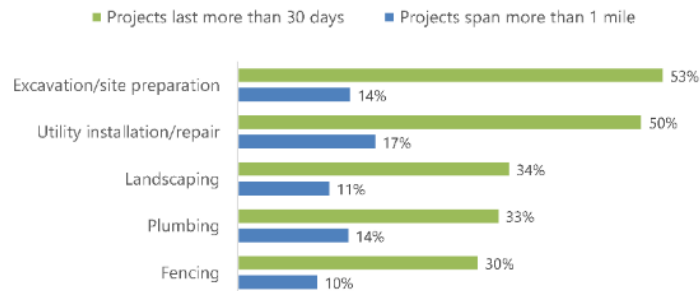
PROJECT DURATION AND SIZE

40% of excavators say their projects always or most of the time last more than 30 days, while only 14% say they always, or most of the time, span more than 1 mile.



PROJECT DURATION AND SIZE BY INDUSTRY

Projects are more likely to always or most of the time last more than 30 days for excavation/site preparation and utility installation/repair.

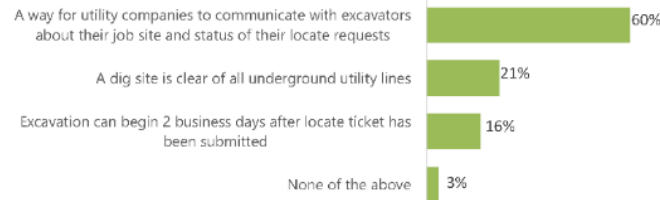




FAMILIARITY WITH POSITIVE RESPONSE

86% of surveyed excavators are at least somewhat familiar with the requirement to verify utility positive response

- **53%** are very familiar
- **33%** are somewhat familiar
- **10%** are not very familiar
- **3%** are not at all familiar



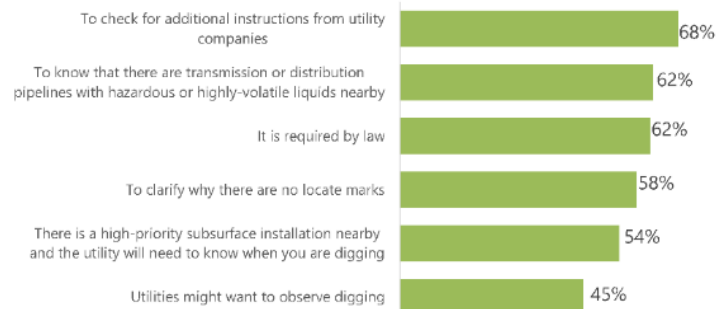
CHECKING POSITIVE RESPONSE

81% of surveyed excavators say they or someone in their organization always check positive response before starting their digging project.

- **11%** check most of the time
- **5%** check some of the time
- **1%** rarely check
- **1%** never check

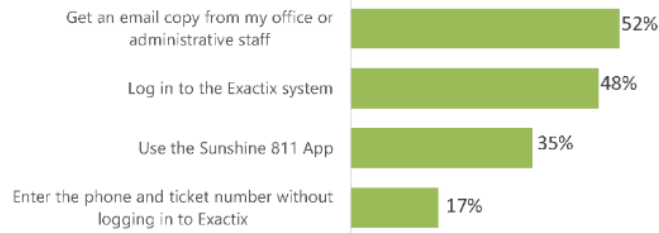


WHY CHECK POSITIVE RESPONSE?



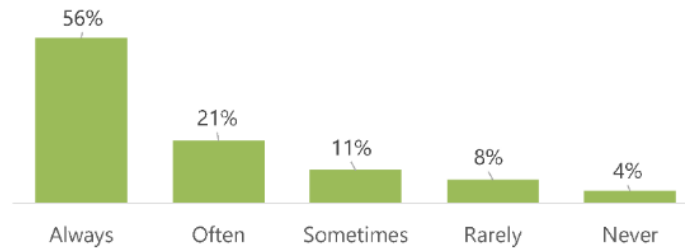


EXCAVATORS MOST LIKELY TO CHECK POSITIVE RESPONSE VIA EMAIL COPY OR EXACTIX

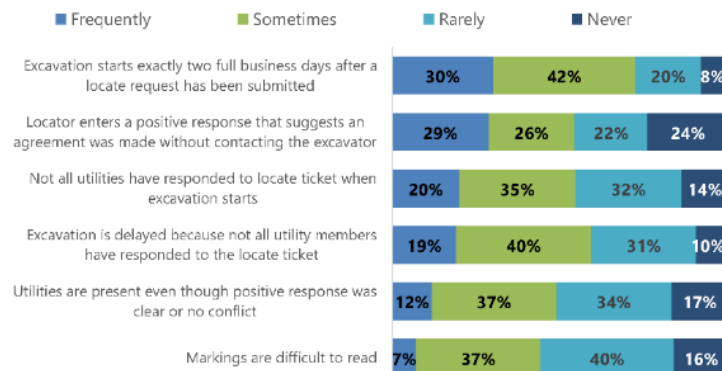


CHECKING CODES AGAINST MARKINGS

56% of excavators always check the positive response codes against the markings you see in the field.



DIG SITE EXPERIENCES





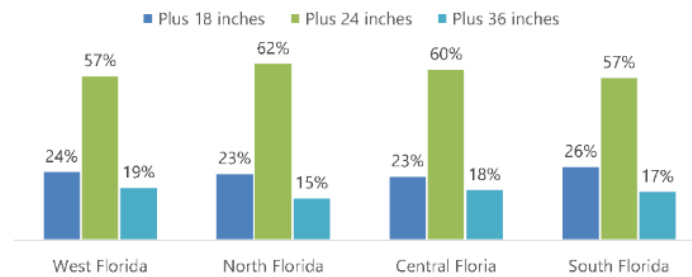
SOME CONFUSION ABOUT THE TOLERANCE ZONE

- **59%** say the width of the underground facility plus 24 inches on either side
- **24%** say the width of the underground facility plus 18 inches on either side
- **17%** the width of the underground facility plus 36 inches on either side



TOLERANCE ZONE BY REGION

Excavators doing the majority of their work in north Florida are most likely to identify the tolerance zone as the width of the underground facility plus 24 inches on either side.





11 Plantation Rd, DeBary, FL 32713
(386) 575-2000
Locates: 811 or (386) 432-4770
sunshine811.com

Know what's below.
811 before you dig.